



# Contact Grill

## Instruction manual



**Model • Modèle • Modell • Modello • Modelo • Malli:**  
**FC380/FC381/FC382/FC383/FC384/FC385/FC386**



## Safety Tips

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components on this product.
- Consult Local and National Standards to comply with the following:
  - Health and Safety at Work Legislation
  - BS EN Codes of Practice
  - Fire Precautions
  - IEE Wiring Regulations
  - Building Regulations
- DO NOT immerse the appliance in water.
- Always use the black handles to lift the plates.
- Some surfaces become hot during operation - take care when using the appliance.
- Always switch off and disconnect the power supply to the appliance when not in use.
- Not suitable for outdoor use.
- Keep all packaging away from children. Dispose of the packaging in accordance to the regulations of local authorities.
- If the power cord is damaged, it must be replaced by a BUFFALO agent or a recommended qualified technician in order to avoid a hazard.

## Product Description

- **FC380** - Large single Grill with ribbed plates
- **FC381** - Large single Grill with flat plates
- **FC382** - Large single Grill with ribbed top plate and flat base plate
- **FC383** - Double Grill with ribbed plates
- **FC384** - Double grill with flat plates
- **FC385** - Double grill with ribbed top plates and flat base plates
- **FC386** - Double Grill with Ribbed plates right/flat plates left

## Introduction

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your BUFFALO product.

## Pack Contents

The following is included:

- BUFFALO Contact Grill
- Waste Tray
- Allen Key
- Instruction Manual
- Scraper

BUFFALO prides itself on quality and service, ensuring that at the time of packaging the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your BUFFALO dealer immediately.

## Operation



### Seasoning the Cooking Surfaces

The cooking plate surfaces need to be 'seasoned' before using for the first time.

1. Ensure the cooking surfaces are clean.
2. Brush the surfaces with cooking oil.
3. Set the thermostat(s) to 110°C and turn the appliance On. The power indicator light turns on.
4. Once the appliance reaches temperature the power indicator light turns off.
5. Turn the appliance Off and allow the to cool before wiping away any excess oil.
6. The appliance is now ready to use.

### Cooking

1. Close the plates.

**⚠ Note: It may be necessary to slightly grease the plates with cooking oil before cooking depending on the foodstuff.**

2. Set the thermostat(s) to the desired temperature (60°C-300°C) and turn the appliance On. The power indicator light(s) turn on.

**⚠ Note: 200°C to 220°C is suitable for general cooking.**

3. The power indicator light(s) turn Off when the appliance has reached the set temperature.
4. Lift the top plate and place the foodstuff on the bottom plate.
5. Lower the top plate.

**⚠ Note: All BUFFALO Contact Grills feature counter-balanced top plates that allow for even cooking.**

## Adjusting Top Plate Tension

Use the Allen key supplied to adjust the tension of the top plate.

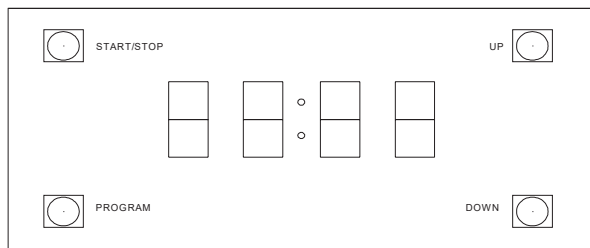
Turn clockwise to tighten, anti-clockwise to loosen.

**⚠ Note: It is possible to tighten the plate so that it sits in the open position (if required).**

BUFFALO recommend the appliance is disconnected from the power supply and allowed to cool before any adjustments are made.

## Using the Timer

The digital timer with audible alarm can be set from 1 second to 15 minutes



**⚠ The timer provides an audible alarm after the set time expires. It provides no electrical control over the unit**

**START/STOP:** Press **START/STOP** to start timer, press again to stop. The timer will provide an audible alarm after the set time. The alarm will beep 10 times and the display will continue to flash until timer is reset (press the **START/STOP** button)

**UP:** Press **UP** to add extra time

**DOWN:** Press **DOWN** to reduce time

**PROGRAM:** There are a total of 6 programmable timer settings. The default factory program settings are given below

Program	1	2	3	4	5	6
Factory Preset Time	00 : 30	01 : 00	01 : 30	02 : 00	02 : 30	03 : 00

To change the length of a program select the program you want to change by scrolling using the **PROGRAM** button. Adjust the program time by using the **UP** and **DOWN** buttons. Press **START/STOP** to commence the count down. The new program time will be automatically stored

**⚠ If the unit is left without power for more than 24hrs the timer settings will revert to the factory defaults**

## Cleaning, Care & Maintenance

If grease is permitted to accumulate, it will begin to carbonise into a hard substance that is extremely difficult to remove. To prevent this follow the cleaning steps below:


- Always turn Off the appliance and disconnect from the power supply before cleaning.
- Allow the appliance to cool before cleaning but for best results clean the plates when they are still slightly warm.
- Use warm, soapy water and a damp cloth to clean the exterior of the appliance.
- Take care when using scrapers to remove cooking residues as they can damage the cooking surface.
- Dry thoroughly after cleaning.
- A BUFFALO dealer or qualified technician should carry out repairs if required.

### Scraping

After each use, scrape the appliance with a scraper/grill stone/copper brush or flexible spatula to remove excess fat and food. A waste tray is provided for the scrapings if necessary.

If there is an accumulation of burned fat or food, the cooking surface should be thoroughly scoured and re-seasoned. .


 **NOTE: IT IS VITAL THAT THE COOKING SURFACE IS RE-SEASONED AFTER SCOURING.**

 **WARNING: DO NOT USE STEEL WOOL AS IT MAY LEAVE SHARDS THAT COULD CONTAMINATE FOOD.**

### Waste Tray

These appliances feature a waste tray to collect any liquid or fats that run off during cooking.

At least once a day, remove and empty the waste tray before washing with warm soapy water. Do not allow the tray to overflow or excess grease will run out of the overflow hole at the front of the tray.

 **WARNING: DO NOT remove the tray during or immediately after use as the contents will be hot.**

## Troubleshooting

If your BUFFALO appliance develops a fault, please check the following table before making a call to the Helpline.

Fault	Probable Cause	Action
The unit is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug and lead are damaged	Call BUFFALO agent or qualified technician
	Fuse in the plug has blown	Replace the plug fuse
	Power supply	Check power supply
	Internal wiring fault	Call BUFFALO agent or qualified technician
Appliance does not reach set temperature	Faulty thermostat	Call BUFFALO agent or qualified technician
	Faulty element	Call BUFFALO agent or qualified technician
Appliance heats up but indicator light does not come on	Bulb has expired	Call BUFFALO agent or qualified technician
Power indicator light comes on but appliance does not heat up	Faulty element	Call BUFFALO agent or qualified technician
	Faulty thermostat	Call BUFFALO agent or qualified technician
	Thermostat set incorrectly	Check thermostat
Appliance slow to heat up	Cooking surface not clean	Clean cooking surface
	Faulty element	Call BUFFALO agent or qualified technician
No power	Thermal cut-out switch	

## Technical Specifications

Model	Voltage	Power	Current	Plate Type		Dimensions h x w x d (mm)	Weight (kg)
				Top	Bottom		
<b>FC380</b>	<b>230V 50Hz</b>	2200W	10.4A	Rib	Rib	210 x 435 x 470	30
<b>FC381</b>		2200W	10.4A	Flat	Flat	210 x 435 x 470	29
<b>FC382</b>		2200W	10.4A	Rib	Flat	210 x 435 x 470	30
<b>FC383</b>		2900W	12.6A	Rib/Rib	Rib/Rib	210 x 540 x 320	29
<b>FC384</b>		2900W	12.6A	Flat/Flat	Flat/Flat	210 x 540 x 320	31
<b>FC385</b>		2900W	12.6A	Rib/Rib	Flat/Flat	210 x 540 x 320	30
<b>FC386</b>		2900W	12.6A	Flat/Rib	Flat/Rib	210 x 540 x 320	35

## Electrical Wiring

This appliance is supplied with a 3 pin, moulded, BS1363 plug and lead, with a 13 amp fuse as standard. The plug is to be connected to a suitable mains socket.

This appliance is wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

This appliance must be earthed,

If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

## Compliance

The WEEE logo on this product or its documentation indicates that the product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.



BUFFALO parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.



BUFFALO products have been approved to carry the following symbol:

**All rights reserved. No part of these instructions may be produced or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written permission of BUFFALO. Every effort is made to ensure all details are correct at the time of going to press, however, BUFFALO reserve the right to change specifications without notice.**





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	<b>0160 34 28 80</b>
<b>DE</b>	<b>0800 - 1860806</b>
<b>IT</b>	N/A
<b>ES</b>	<b>901-100133</b>
<b>PT</b>	<b>vendas@nisbets.pt</b>

# DECLARATION OF CONFORMITY

• Conformiteitsverklaring • Déclaration de conformité • Konformitätserklärung • Dichiarazione di conformità •  
• Declaración de conformidad • Declaração de conformidade

**Equipment Type** • Uitrustingstype • Type d'équipement • Gerätetyp  
• Tipo di apparecchiatura • Tipo de equipo • Tipo de equipamento

1. Contact Grill Large Ribbed/Ribbed
2. Contact Grill Large Flat/Flat
3. Contact Grill Large Ribbed/Flat
4. Contact Grill Double Ribbed/Ribbed
5. Contact Grill Double Flat/Flat
6. Contact Grill Double Ribbed/Flat
7. Contact Grill Double Flat Left/Ribbed Right

**Model** • Modèle • Modell • Modello • Modelo • Malli

- |          |          |
|----------|----------|
| 1. FC380 | 5. FC384 |
| 2. FC381 | 6. FC385 |
| 3. FC382 | 7. FC386 |
| 4. FC383 |          |

**Application of Council Directives(s)**

Toepassing van Europese Richtlijn(en) • Application de la/des directive(s) du Conseil • Anwendbare EU-Richtlinie(n) • Applicazione delle Direttive • Aplicación de la(s) directiva(s) del consejo • Aplicação de directiva(s) do Conselho

**Low Voltage Directive (LVD) 2014/35/EC**  
EN 60335-1:2012 +A11:2014 +A13:2017 +A1:2019 +A2:2019  
EN 60335-2-38:2003 +A1:2008  
EN 62233:2008

**Electro-Magnetic Compatibility (EMC) Directive 2014/30/EU**  
EN 55014-1:2017  
EN 55014-2:2015  
EN 61000-3-2:2014  
EN 61000-3-3:2013

**Restriction of Hazardous Substances Directive (RoHS) 2015/863 amending Annex II to Directive 2011/65/EU**

**Producer Name** • Naam fabrikant • Nom du producteur • Name des Herstellers • Nome del produttore • Nombre del fabricante • Nome do fabricante

**Buffalo**

**Producer Address** • Adres fabrikant • Adresse du producteur • Anschrift des Herstellers • Indirizzo del produttore • Dirección del fabricante • Morada do fabricante

<b>Fourth Way, Avonmouth, Bristol, BS11 8TB United Kingdom</b>	<b>42 North Point Business Park New Mallow Road Cork Ireland</b>
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**I, the undersigned, hereby declare that the equipment specified above conforms to the above Directive(s) and Standard(s).**  
Ik, de ondergetekende, verklaar hierbij dat de hierboven gespecificeerde uitrusting goedgekeurd is volgens de bovenstaande Richtlijn(en) en Standaard(en).

Je soussigné, confirme la conformité de l'équipement cité dans la présente à la / aux Directive(s) et Norme(s) ci-dessus  
Ich, der/die Unterzeichnende, erkläre hiermit, dass das oben angegebene Gerät der/den oben angeführten Richtlinie(n) und Norm(en) entspricht.

Il sottoscritto dichiara che l'apparecchiatura di sopra specificata è conforme alle Direttive e agli Standard sopra riportati.

El abajo firmante declara por la presente que el equipo arriba especificado está en conformidad con la(s) directiva(s) y estándar(es) arriba mencionadas.

Eu, o abaixo-assinado, declaro que o equipamento anteriormente especificado está em conformidade com a(s) anterior(es) Directiva(s) e Norma(s)

**Date** • Data • Date • Datum • Data • Fecha • Data

**25<sup>th</sup> October 2019**

**Signature** • Handtekening • Signature • Unterschrift  
Firma • Firma • Assinatura

  
**Ashley Hooper**

**Full Name** • Volledige naam • Nom et prénom • Vollständiger Name •  
Nome completo • Nombre completo • Nome por extenso

**Position** • Functie • Fonction • Position • Qualifica • Posición • Função

**Technical & Quality Manager**





<http://www.buffalo-appliances.com/> 

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