



Outperform every day.™

Operator's Manual

Mirage® Buffet Induction Warmers

Thank you for purchasing this Vollrath equipment. Before operating the equipment, read and familiarize yourself with the following operating and safety instructions. **SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.** Save the original box and packaging. Use this packaging to ship the equipment if repairs are needed.

Safety Precautions

To ensure safe operation, read the following statements and understand their meaning. This manual contains safety precautions which are explained below. Please read carefully.

WARNING

Warning is used to indicate the presence of a hazard that will or can cause severe personal injury or death.

CAUTION

Caution is used to indicate the presence of a hazard that will or can cause minor or major personal injury if the caution is ignored.

NOTICE: Notice is used to note information that is important but not hazard-related.

To reduce risk of injury or damage to the equipment

- Plug only into grounded electrical outlets matching the nameplate rated voltage.
- As a precaution, persons using a pacemaker should stand back 12" (30 cm) from an operating unit. Studies have shown that the induction element will not disrupt a pacemaker.
- Keep all credit cards, driver license and other items with a magnetic strip away from an operating unit. The unit's magnetic field will damage the information on these strips.
- The heating surface is made of a strong, non-porous material. However, should it crack or break, stop using and immediately unplug the equipment.
- Do not leave an empty pan on an operating unit.
- equipment should only be used in a flat, level position.
- Unplug equipment and let it cool before cleaning or moving.
- Do not touch the heating surface. It remains hot after the equipment is turned off.
- Unplug when not in use.
- Keep equipment and power cord away from open flames, electric burners or excessive heat.
- Do not heat sealed cans or containers as they may explode.
- Do not operate unattended.
- Closely supervise equipment operating in public areas and/or around children.
- Do not operate if equipment has been damaged or is malfunctioning in any way.
- Do not place any objects inside the air intake or exhaust panels.



Item No.	Model	Description	Voltage	Hz	Watts	Amps	Plug
5950275	59502XX	Countertop - Black	120	50/60	300	2.5	5-15P
595027502	5950275		230			1.3	Schuko
595027503							UK
595027504							China
595027505							Australia
5950280	5950280XX	Countertop - Natural	120	50/60	300	2.5	5-15P
595028002	5950280		230			1.3	Schuko
595028003							UK
595028004							China
595028005							Australia
59502DW	59502DW	Drop-in	120	50/60	300	2.5	5-15P
59502DW02	59502DW		230			1.3	Schuko
59502DW03							UK
59502DW04							China
59502DW05							Australia

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Please register your product at Vollrath.com

FUNCTION AND PURPOSE

This equipment is intended to hold heated prepared food at serving temperatures. It is intended for use in commercial foodservice operations only. It is not intended for household, industrial or laboratory use. This equipment is intended to be used with induction-ready serving vessels.

Induction Ready Serving Vessel

- Flat base measuring 4-1/2"(11.4 cm) to 10-1/4"(26 cm) wide
- Ferrous stainless steel
- Iron
- Cast iron

Unsuitable Serving Vessel

- Serving vessel with a base less than 4-1/2" (11.4 cm)
- Pottery, glass, aluminum, bronze or copper serving vessels
- Serving vessel with any type of footed base

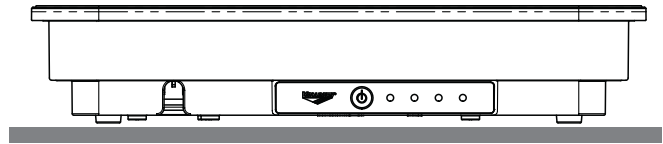
FCC STATEMENT

This equipment has been tested and found to comply with Part 18 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

To assure continued compliance, any changes or modifications not expressly approved by the party Responsible for compliance could void the user's authority to operate this equipment.

COUNTERTOP WARMER INSTALLATION



Clearance and Environment Requirements

This equipment is not designed to be enclosed or built into any area. There must be a minimum clear space of :

- Under the warmer, a distance equal to the height of the feet of the warmer.
- Sufficient airflow must be allowed around the equipment. Warmer must not be placed on a soft surface that could restrict airflow to the bottom of the warmer. Blocking the airflow could cause the equipment to overheat.
- The maximum intake temperature must not exceed 104°F (44°C). Temperatures are measured in ambient air while all appliances in the kitchen are in operation.

Installation

1. Place the equipment on a hard flat stable surface.
2. Plug the power cord into a grounded electrical outlet with the matching nameplate rated voltage.

NOTICE: Using a voltage other than the nameplate rated voltage will cause damage to the equipment. Incorrect voltage, modification to the power cord or electrical components can damage equipment and will void the warranty.

DROP-IN WARMER INSTALLATION

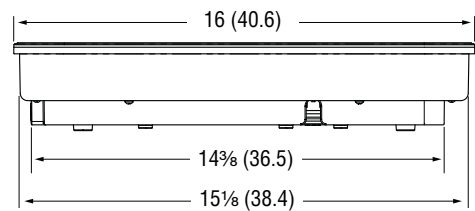
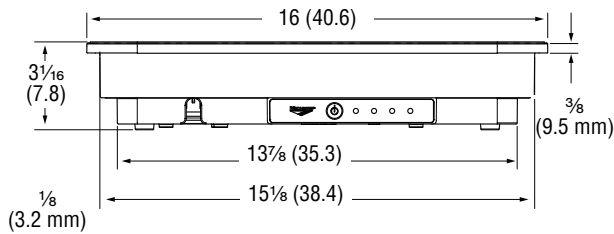
Drop-in Mirage® Buffet Induction Warmers can be installed with the top of the warmer overhanging the countertop or countersunk.

Clearance Requirements

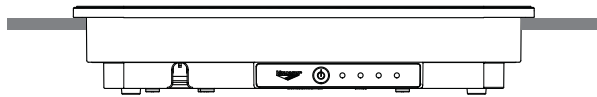
- A minimum 12"(30.5 cm) between the bottom of the induction warmer and any surrounding surface.
- Sufficient airflow must be allowed around the equipment. Blocking the airflow could cause the equipment to overheat.
- The maximum intake temperature must not exceed 104°F (44°C). Temperatures are measured in ambient air while all appliances in the kitchen are in operation.

NOTICE: Using a voltage other than the nameplate rated voltage will cause damage to the equipment. Incorrect voltage, modification to the power cord or electrical components can damage equipment and will void the warranty.

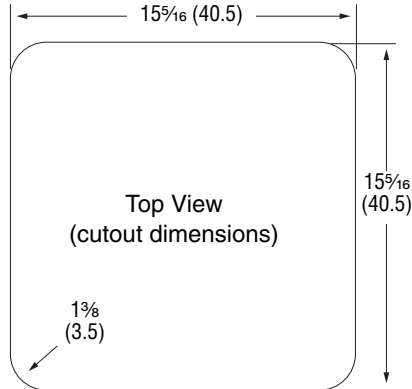
Dimensions



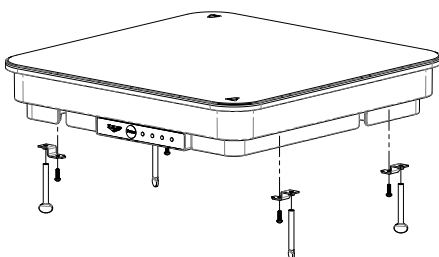
Overhung Installation



1. Choose a flat, level countertop for the mounting surface.
2. Measure the area for the cutout.

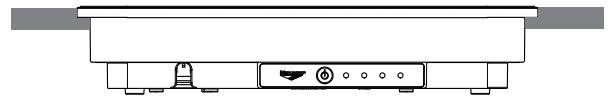


3. Apply sealant to the cutout area to prevent moisture from penetrating the exposed surfaces.
4. Secure the warmer to the countertop. Use the included four brackets and screws on the SIDES of the warmer. Brackets are not for use on the front and back sides of the warmer.

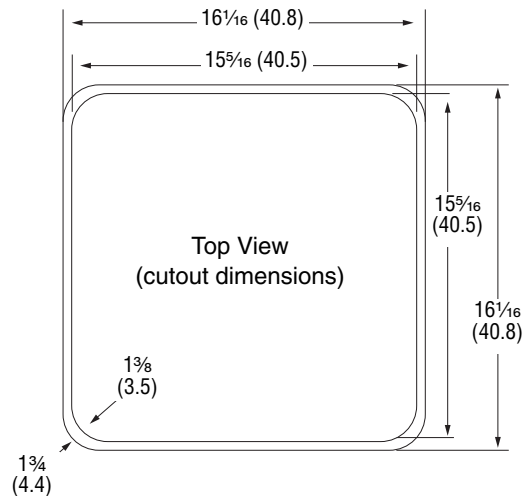


5. Plug the power cord into a grounded electrical outlet with the matching nameplate rated voltage.

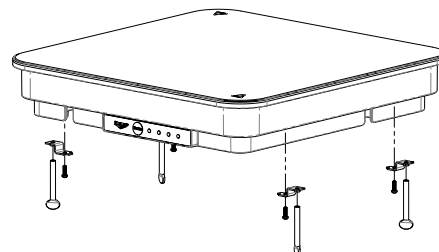
Countersunk Installation



1. Choose a flat, level countertop for the mounting surface.
2. Measure the area for the cutout.



3. Apply sealant to the cutout area to prevent moisture from penetrating the exposed surfaces.
4. Secure the warmer to the countertop. Use the included four brackets and screws on the SIDES of the warmer. Brackets are not for use on the front and back sides of the warmer.



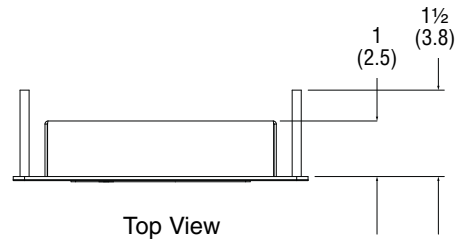
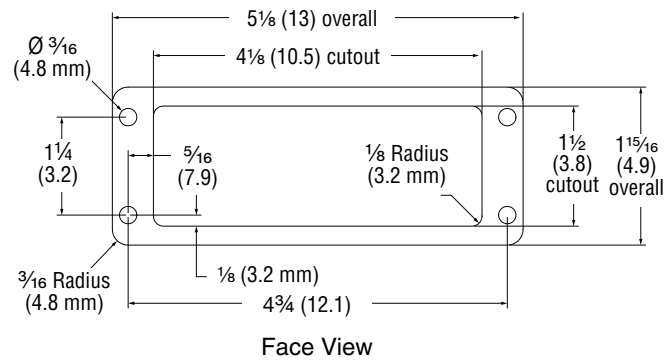
5. Plug the power cord into a grounded electrical outlet with the matching nameplate rated voltage.

Control Box Installation

Clearance Requirements


- 4" (10 cm) behind the control box and any surrounding surface.

1. Measure the area for the control box cutout.



2. Apply sealant to the space between the control box and the mounting surface to prevent moisture penetration.
3. Use the included four nuts and screws to secure the control box to the mounting surface.
4. Plug the USB cable from the control box into the bottom of the Mirage® Buffet Induction Warmer.


OPERATION



WARNING

Electrical Shock Hazard

Keep water and other liquids from entering the inside of the equipment. Liquid inside the equipment could cause an electrical shock. Do not spray water or cleaning products. Liquid could contact the electrical components and cause a short circuit or an electrical shock. If liquid spills or boils over onto the unit, immediately unplug the unit and remove serving vessel. Wipe up any liquid with a padded cloth.



CAUTION

Burn Hazard

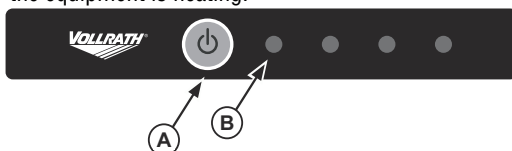
Do not touch serving vessel, heating surface, food or liquid while heating. Hot food and liquids can burn skin. Induction heating surfaces heat very rapidly. Use caution when adding pre-heated oil or liquid to other food already in the serving vessel.

1. Place the induction-ready serving vessel containing food in the center of the warmer.

NOTICE: Do not pre-heat empty serving vessels. Because of the speed and efficiency of the induction warmer, serving vessels can very quickly overheat and be damaged.

NOTICE: Do not drop utensils or other objects onto the heating surface. The strong, non-porous surface can break. The warranty does not cover this type of abuse.

2. Press the POWER button. The DISPLAY panel will show a power level. When an induction ready serving vessel is placed on the heating surface, the DISPLAY panel will remain on. This indicates the equipment is heating.



- A POWER button.** Press to turn on the warmer. The button illuminates.
- B POWER LEVEL LEDs.** Indicate the power level setting.

Power Level	Description	LEDs
1	Low heat	
2	Low-medium heat	
3	Medium-high heat	
4	High heat	

Adjusting the Power Level

1. Press the POWER button to turn on the equipment.
2. Place induction-ready serving vessel on the warmer.
3. Press the POWER button to increase or decrease the power level.

Suggested Power Level Settings

The ideal power level is dependent on the size and density of the food, desired serving temperature, serving vessel, ambient temperature, etc. The following are general guidelines.

To use a serving vessel directly on the induction warmer:

1. Place the serving vessel containing food directly on the induction warmer.
2. Select a power level to hold the food at serving temperature.

To use a chafer on the induction warmer:

1. Place the chafer with water bath on the induction warmer.
2. Select power level 4 to preheat the water.
3. When the water reaches the desired temperature, add the food pan containing hot food.
4. Change the power level setting to a power level to hold the food at serving temperature.

Turning Off the Warmer

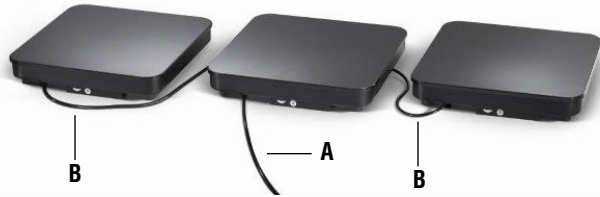
1. Press and hold the POWER button until the equipment turns off, at which time the POWER button will no longer be illuminated.

Over Heat Protection

This equipment is equipped with an Over Heat Protection feature. If the heating surface becomes too hot, the warmer will stop heating. The four LED power level lights will flash to indicate the Over Heat Protection feature has activated. If the LEDs are flashing, see the Troubleshooting section in this manual.

CONNECTING THE WARMERS

Connect up to three warmers with the included interconnect cords. The center warmer must be connected to the electrical outlet.




- A Power Supply Cord
- B Interconnect Cable


1. Plug one warmer into a grounded electrical outlet with the matching nameplate rated voltage.
2. Plug one end of the interconnect cable into the side of the warmer connected to the electrical outlet.
3. Plug the other end of the interconnect cable into the operator side of the second warmer.

NOTICE: The induction warmer connected to electrical supply must remain turned on to supply power to side-connected equipment.

CLEANING

To maintain the appearance and increase the service life, clean your Mirage® Buffet Induction Warmer daily.

	<p>WARNING</p> <p>Electrical Shock Hazard</p> <p>Keep water and other liquids from entering the inside of the equipment. Liquid inside the equipment could cause an electrical shock. Do not spray water or cleaning products. Liquid could contact the electrical components and cause a short circuit or an electrical shock. If liquid spills or boils over onto the unit, immediately unplug the unit and remove serving vessel. Wipe up any liquid with a padded cloth.</p>
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	<p>CAUTION</p> <p>Burn Hazard</p> <p>Do not touch serving vessel, heating surface, food or liquid while heating. Hot food and liquids can burn skin. Induction heating surfaces heat very rapidly. Allow the heating surface to cool before handling.</p>
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1. Unplug the equipment and let it completely cool.
2. Wipe the equipment exterior with a clean damp cloth.
 - NOTICE: Do not use abrasive materials, scratching cleansers or souring pad to clean the equipment. These can damage the finish.**
 - NOTICE: Do not spray controls or outside of equipment with liquids or cleaning agents.**
3. Thoroughly wipe off any mild soap or chemical cleaners. Residue could corrode the surface of the equipment.

TROUBLESHOOTING

Problem	Might be Caused By	Course of Action
The equipment turned off after 10 minutes.	There is not a serving vessel on the induction warmer or the vessel is not induction ready. The induction warmer turned off. This is normal.	Make sure the serving vessel is induction ready. See the FUNCTION AND PURPOSE section of this manual.
The equipment is on, but not heating.	The serving vessel may be too small or may not be induction ready.	Make sure the serving vessel is induction ready. See the FUNCTION AND PURPOSE section of this manual.
The Power Level LEDs are flashing.	The overheat-protection feature may have activated.	Remove the serving vessel. Let the equipment cool for approximately 15 minutes. When the overheat condition has cleared, the equipment will return to normal function.
The equipment suddenly stopped working.	The equipment may be too close to an external heat source or the air intake may be restricted.	Relocate the equipment away from any external heat source. Clear any obstructions to the air intake.

SERVICE AND REPAIR

Serviceable parts are available on Vollrath.com.

To avoid serious injury or damage, never attempt to repair the unit or replace a damaged power cord yourself. Do not send units directly to The Vollrath Company LLC. Please contact Vollrath Technical Services for instructions.

When contacting Vollrath Technical Services, please be ready with the item number, model number (if applicable), serial number, and proof of purchase showing the date the unit was purchased.

WARRANTY STATEMENT FOR THE VOLLRATH CO. L.L.C.

This warranty does not apply to products purchased for personal, family or household use, and The Vollrath Company LLC does not offer a written warranty to purchasers for such uses.

The Vollrath Company LLC warrants the products it manufactures or distributes against defects in materials and workmanship as specifically described in our full warranty statement. In all cases, the warranty runs from the date of the end user's original purchase date found on the receipt. Any damages from improper use, abuse, modification or damage resulting from improper packaging during return shipment for warranty repair will not be covered under warranty.

For complete warranty information, product registration and new product announcement, visit www.vollrath.com.

The Vollrath Company, L.L.C. Headquarters
1236 North 18th Street
Sheboygan, Wisconsin
53081-3201 USA
Main Tel: 800-624-2051 or 920-457-4851
Main Fax: 800-752-5620 or 920-459-6573
Canada Customer Service: 800-695-8560
Tech Services: techservicereps@vollrathco.com
www.vollrath.com

Vollrath Europe BV
Beneluxbaan 7
5121 AD RIJEN
The Netherlands
+31161870005

Vollrath of China
Vollrath Shanghai Trading Limited
23A, Time Square Plaza | 500
Zhang Yang Road
Pudong, Shanghai 200122
Tel: 86-21-50589580

Vollrath de Mexico S. de R.L. de C.V.
Periferico Sur No. 7980 Edificio 4-E
Col. Santa Maria Tequepexpan
45600 Tlaquepaque, Jalisco | Mexico
Tel: (52) 333-133-6767
Tel: (52) 333-133-6769
Fax: (52) 333-133-6768