

# HEG578 / HEG579

## Medium Duty Stick Blender



This is an attended appliance

### Troubleshooting Guide - With the appliance unplugged.

Personal Protective Equipment	Wear suitable PPE when troubleshooting this stick blender.
Unit not working / dead	Check/replace the plug fuse.
	Check socket and ring main are working and switched on.
	Check the cord and plug for condition.
	Check the safety control button is depressed before starting.
	Motor brushes may be worn out - contact approved service agent.
	Press the reset button on the motor body.
Units cuts out during operation	Release the trigger, unplug the blender body and allow unit to cool for 5-10 minutes. Plug in and restart.
	Overload triggered - press the reset button on the motor body.
Unit is noisy	Blade is fitted incorrectly / damaged.