

HEG578 / HEG579
Medium Duty Stick Blender



This is an attended appliance

Troubleshooting Guide - With the appliance unplugged.

Personal Protective Equipment	Wear suitable PPE when troubleshooting this stick blender.
Unit not working / dead	<p>Check/replace the plug fuse.</p> <p>Check socket and ring main are working and switched on.</p> <p>Check the cord and plug for condition.</p> <p>Check the safety control button is depressed before starting.</p> <p>Motor brushes may be worn out - contact approved service agent.</p> <p>Press the reset button on the motor body.</p>
Units cuts out during operation	<p>Release the trigger, unplug the blender body and allow unit to cool for 5-10 minutes. Plug in and restart.</p> <p>Overload triggered - press the reset button on the motor body.</p>
Unit is noisy	Blade is fitted incorrectly / damaged.

If fault persists, please contact your approved maintenance and repair contractor.

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If unit is under warranty, please contact your distributor