

HEG591

Chefmaster Tabletop Mixer



Troubleshooting Guide - Appliance unplugged and clean.

Unit not working / dead	Check/replace the plug fuse.
	Check socket and mains power supply are working and switched on.
	Check power cable and plug for condition
	Ensure all mixer components are installed correctly
	Check micro switches / safety interlocks are engaged
Mixer fails to operate	Perform the above checks
	Check all components are positioned correctly
	Transmission belt may need replacing - contact approved service agent.
Mixer is noisy	Check bowl and tools are correctly installed
	Ensure mixer is installed on a even/level work surface.
	Bearings may need to be replaced - contact approved service agent
	Gearbox may be damaged - contact approved service agent
Mixer loses power	Check mixer is not overloaded with ingredients
	Main shaft may need replacing - contact approved service agent
Motor Overheating	Check mixer is not overloaded with ingredients
	Check supply voltage.
Tool stuck on planetary shaft	Main shaft could be damaged - contact approved service agent
	Ensure shaft is corrosion free. If corrosion present, please treat with a suitable product.

If fault persists, please contact your approved maintenance and repair contractor.

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If unit is under warranty, please contact your distributor