



SPRAY MODELS TROUBLE SHOOTING

The icemaker totally stopped

Check your Ice Bin Thermostat. If your icemaker performs in environment less than 10C, probably the ice bin storage has stopped the icemaker. In fact the ice bin thermostat 'realized' a full bin due to the cold in the room. Simply adjust the thermostat rotating FULLY CLOCKWISE. If still the machine do not work then try to rub the bin thermostat protector with a cloth inside the ice bin.

The Ice does not come out the curtains

Try to correct the slayer position behind the curtains. Curtains are the white 'flags' where ice comes out. The slayer might be off the correct position and ice stays in the water tanker. Install back the slayer and test with an ice to see if the ice goes to the bin. TIP you can use a lighter as well if ice not present.

The ice comes out in bad formation

It is time to clean your icemaker's nozzles. To get into nozzles need less than 20seconds. However can ask your merchandiser to supply you with an extra nozzle bar and change it, while the rest will clean in solvent. Use Vinegar or lemon or solvent from market that have FOOD SAFE indicator. (Clean your nozzles) link to cleaning procedures...

The icemaker performs without producing any ice

Check the water supply if water present. Checks the cold plate for a complete frozen ice block and perform defrost, with hot water. Boil water with a kettle. DO NOT hit the cold plate to defrost the ice, will NOT and probably will break the cold plate.

The icemaker makes big blocks of ice

Simply adjust your thermostat from 1 ~ 7. We recommend to start from 1. Adjust one by one after cycle intervals. Locate the ice bin thermostat in the down right corner of your icemaker. You need first to lift off the front lid.

The icemakers perform for more than 45minutes without producing ice

Immediately STOP your icemaker and perform condenser cleaning with UP and DOWN movements ONLY. If possible blow air to the Condenser. Your icemaker has not broken down due the Heat Exchanger out patent to the spray systems. Clean your condenser thoroughly and check environment temperature to be less than 42C and water to be less than 20C...

The icemaker spends too much water

From the factory, we do have a default defrost time of 2 1/2 minutes as our icemakers installed around the globe where different conditions applied. In addition, our icemakers come with water restrictors as the city line water varies from 1,5BAR to 5BAR. However you can adjust your tap to reduce the water inlet, or reduce the defrost time down to 1,5minutes but the icemaker must work in environment temperatures no less than 18Celsius. Else, you can ask for a water supply restrictor valve from you near hardware store. You will need to make some test in order your icemaker to have the appropriate amount of water in order to work without problem and same time save water.

The icemaker used to work half an hour before but now stopped

Check your fuses in the electrical box. If your fuses are down, need to contact an electrician to change them and investigate the reasons of the blown fuse. Ask the electrician to check for any short circuits in the icemaker or the power line supply the icemaker. If your icemaker is in a line with many other apparatus then ask for a separate line for your icemaker.

The icemaker's Bin is full of water

Check your store's drain. The icemaker drain works with gravity. Else, lift higher the icemaker. Check for loops in the Outlet hose.

The pump does not work

First stake off Power from your icemaker. Then take off the back panel of icemaker; by unscrew 6 stainless steel bolts very easily. After rotate with your hand the back propeller of the pump. Looks like a fan. Might have too much limes and dirt inside that motor cannot start. Once rotate the pump for a while, put the icemaker into power again. Check now if the propeller rotates in high rev. If NOT then STOP your icemaker take it out of power and order a new pump.