



INSTRUCTION REF: IN178

ISSUE No. 1

DATE 2.01.08

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TELEPHONE:

SERVICE (44) 01332 875665

FAX:

SERVICE (44) 01332 875536

## **INSTRUCTIONS**

### **MODEL: 4000 / 4001 and 4001SS**

#### **Pizza Merchandiser**

**SAFETY INSTRUCTIONS**

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**OPERATION INSTRUCTIONS**

**MAINTENANCE INSTRUCTIONS**

**FAULT FINDING**

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#### **Customer Information**

MODEL NUMBER: \_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

PURCHASE DATE: \_\_\_\_\_

DISTRIBUTOR: \_\_\_\_\_



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## **SAFETY INSTRUCTIONS**

### **IMPORTANT, PLEASE READ INSTRUCTIONS FULLY BEFORE USE**

**ALL APPLIANCES OTHER THAN THOSE FITTED WITH A SEALED MOULDED PLUG MUST BE FITTED BY A QUALIFIED ELECTRICIAN, IN ACCORDANCE WITH CURRENT REGULATIONS.**

The unit should be installed in compliance with the INSTALLATION INSTRUCTIONS and the NATIONAL REGULATIONS in force at the time. Particular attention should be paid to the Health and Safety at Work Act.

To prevent shocks, all appliances whether gas or electric, must be earthed.

To avoid scratching the highly polished exterior surface of this equipment whilst in transit, the protective film on the exterior surfaces has NOT been removed.

It is IMPORTANT that this protective film is peeled off before the equipment is used.

**ENSURE THE APPLIANCE IS ISOLATED FROM THE POWER SUPPLY BEFORE INSTALLING, CLEANING OR MAINTAINING THE APPLIANCE**



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### **INSTALLATION INSTRUCTIONS**

- Choose a suitable site for your machine taking into consideration its use and any heat that may be generated whilst in service.
- Remove all protect film and packing material, and inspect for any damage which may affect the machine's electrical safety.
- All appliances with an electrical loading above 3 kilowatts must be connected to a suitable supply by a qualified electrician, who should ensure that
- Precaution is taken during installation regarding leakage current. The means of isolation has a contact separation of at least 3mm on all poles and It is installed in accordance the Health and Safety at Work Act, BS Codes of Practice, IEE Wiring Regulations and Building and Local Authority Standards.

### **OPERATING INSTRUCTIONS**

1. Your Pizza merchandiser is designed to hold pizza in the perfect condition prior to sale. Before loading your merchandiser must be at the correct holding temperature. To achieve this turn the simmer stat control to maximum for 15 minutes
2. The merchandiser may then be loaded. Produce placed in the merchandiser must be at the correct serving temperature. The simmer stat should then be adjusted as required.
3. The water reservoir should contain water at all times whilst the merchandiser is in use. Any water remaining at the end of the serving period should be discarded.
4. Your merchandiser has two neon indicator lights, one red, which indicates that the power supply to the unit is on. The other, green, indicates when the heating element is on.
5. The display rack will only operate when the door is closed.
6. The merchandiser may be turned off at the simmer stat.



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### **Rotating Display Removal**

Care must be taken to ensure no damage is caused to the drive connector or connector when removing the rotating rack from the cabinet.

Please follow instructions below:

1. The rack should not be removed when hot.
2. The drive connector should be pushed upwards into the roof of the display.
3. This will allow the rack to be raised from the base plate and removed from the display.
4. The display rack should not be forcibly rotated within the cabinet as this will cause damage to the drive connector pin.
5. Replacement of the display is the reverse of the removal.

### **CLEANING AND MAINTENANCE**

**ENSURE THE APPLIANCE IS ISSOLATED FROM THE POWER SUPPLY BEFORE INSTALLING, CLEANING OR MAINTAINING THE APPLIANCE**

Ensure that the appliance has cooled sufficiently.

Cleaning should be carried every day. Clean the external surfaces of the appliance with a damp cloth. Avoid using abrasive materials.

**CAUTION:** Never clean the appliance with water jets.

### **FAULTS**

The most common fault is that the unit is not connected with the mains supply, and so the mains light does not come on.

Try another appliance in the socket, check the socket is switched on, check the wiring to and in the plug, and the plug fuse; one of these may cure your fault. If this is not the case, and for any other problem, first contact your distributor.

Any spares or replacements must conform to the relevant standards and the Health and Safety at Work Act, and only be fitted by a qualified electrician or competent person.



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## **WARRANTY INFORMATION**

### **WARRANTY POLICY**

- The manufacturers warranty is only valid in the UK mainland & Northern Ireland, Western Isles, Inner Hebrides and Islands are parts only warranty.
- All service calls will be carried out between the hours of 8.00am – 5.00pm Monday to Friday only.
- We accept no responsibility for delays in replacing or repairing the equipment due to circumstances beyond our control.
- Your warranty can be immediately invalid if the installation of the equipment has not been installed in accordance with the manufacturers' instruction. (See installation details). Also the miss-use, alteration or unauthorised repairs of the equipment will invalidate the warranty.
- During the warranty period it is at Parrings Group Ltd discretion to repair or replace the equipment.
- Warranty only applies if the equipment has been used in a professional manor following the manufacturers' instructions and maintenance guide lines.
- The warranty covers defects in the material and components failure only we are not liable for trading loss, loss of perishable items, water damage, loss due to injury or fire damage.

### **WARRANTY REQUEST**

- Please ensure you have referred to the manufacturers' instruction before placing a warranty call with your distributor.
- Please ensure you obtain the model number before calling.
- Please ensure you have read the section not covered under warranty to avoid any unnecessary warranty charges.
- If the problem with the machine can not be resolved please contact the company that supplied you the machine.

**(SERVICE CALLS CANNOT BE PLACED DIRECT WITH PARRY GROUP LTD)**



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**NOT COVERED UNDER WARRANTY**

- Installed incorrectly
- Fault due to poor maintenance.
- Resetting of equipment or circuit breakers.
- Abuse of the equipment
- Blockages eg, drains,
- Lime scale related issues
- Access arranged for service call and engineer refused access or customer not there.
- No faults with the machine.
- Setting up of equipment.
- Faulty electrics – eg, customers plug socket, plug, wiring, junction box fault, wrong fuse.
- Any damages caused by the customer.

All of the above are not covered under our warranty policy. Any costs incurred because of the above will be forwarded to the parties responsible for placing the call.

Failure to pay any warranty charges will result in the customers warranty been put on hold until the bill has been settled.

Any issues regarding the raised charges should be put in writing to our warranty department for further investigation.



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### DISPOSAL INFORMATION

This appliance is marked according to the **European directive 2002/96/EC** on **Waste Electrical and Electronic Equipment (WEEE)**.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.



A symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



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Parry Catering recognises our obligations to the **EU DIRECTIVE** covering the waste disposal of electrical and electronic equipment (**WEEE**), Parry Catering are committed to this policy in order to help conserve the environment.

At the end of this unit's life you **MUST** dispose of it in an approved manner. You **MUST** not discard the unit or place it in the refuse bin.

You have several options:

- a) Take the unit to an approved WEEE scheme company, there will be one in your area.
  
- b) Take the unit to an approved waste disposal site; many sites are managed by your local authority.

Contact the Parry Group Ltd on the Sales number 01332 875544 for further information on disposal.

There will probably be a charge for this service which will depend on the physical location of the unit and size you will be given a collection price for a curb side collection based on commercial rates prevailing at the time.

It should be noted that the unit to be collected should be suitably packed and sealed to prevent dangerous gases and fluids from escaping. The condition of the unit must also be clean to comply with health and safety regulations.