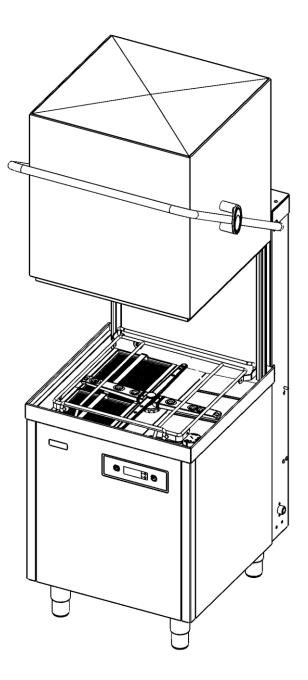
Engineers manual

Pass Through machines



P500

A-AirBreak

P500 A P500 A WS WS – Water Softener P500 AS P500 AS WS AS – Dual Rinse Element

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1. Introduction

Prior to reading this manual it is essential that you are familiar with the contents and subject matter covered by the "*Installation and Operation manual*".

1.1 Installation and commissioning

Installation and commissioning instructions are detailed in the "*Installation and Operation manual*" and should always be followed. Incorrect installation may invalidate any warranties.

1.2 Service and repairs

Repairs to the machine should only be carried out by a *Classeq* approved/trained technician using genuine *Classeq* parts. Failure to do so may invalidate any warranties.

1.3 Modification

Classeq reserves the right to modify the machine or the contents of this manual without notice.

2. Explanation of symbols used

DANGER!	Warning against potentially serious or fatal injuries to persons if the described precautionary measures are not taken.	►	This symbol refers to a chapter with more detailed information
Warning!	Warning against potentially minor injuries to persons or material damage if the described precautionary measures are not taken	1	Refer to foot note at bottom of page
Caution	Warning against defects in or destruction of the product if the described precautionary measures are not taken.		Recycle

3. Warning and safety information

3.1 Danger warnings

Unless the machine has been isolated from the supply there will always be potential for mains voltage to any components in the machine. (\triangleright 8)

3.2 Warnings

DO NOT run the machine if there is no salt in the salt reservoir, as this will allow lime scale to build up, also any lime scale will invalidate your warranty.

DO NOT add any chemicals, such as detergent or rinse aid to the reservoir. These will cause damage to the machine. (\triangleright 7.5)

3.3 Cautions

Only use granulated salt (max. grain size 5 – 7 mm). Salt tablets are not suitable.

If the reservoir cap is not properly secured, water and/or chemicals can leak in or out of the unit causing damage to the machine. (\triangleright 7.5)

Repairs to the machine should only be done with the mains supply isolated. (▶8)

Any changes made to P30 will not be saved if power to the machine is disrupted before completely exiting service mode. (►8.2)



4. Water paths

4.1 Water ways legend

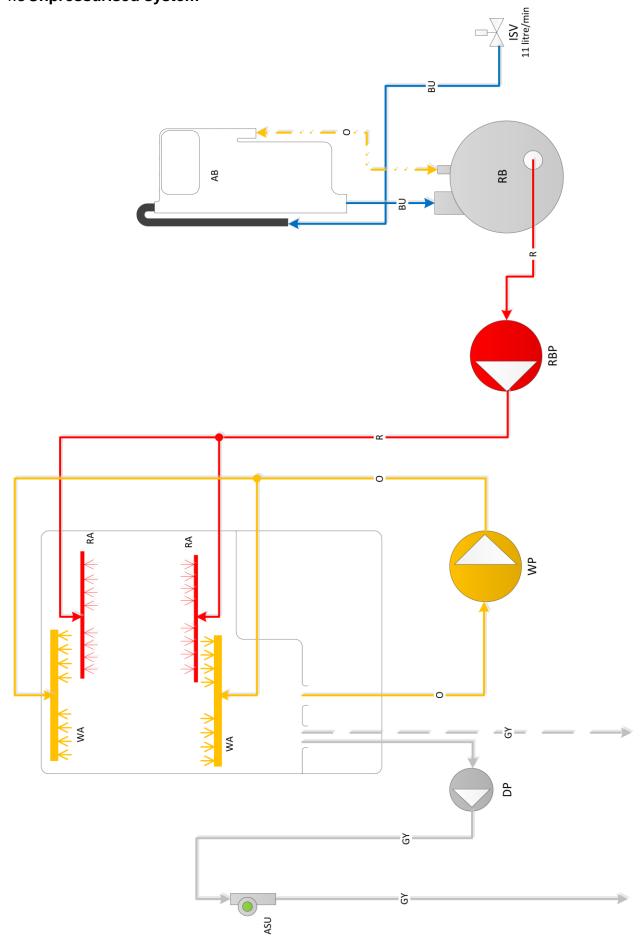
Кеу	Description				
ISV	Inlet solenoid valve				
LCV	Lateral check valve				
AB	WRAS approved type AB air gap				
RB	Rinse tank				
RBP	Rinse booster pump				
WP	Wash pump				
DP	Drain pump				
RA	Rinse arm				
WA	Wash arm				
WSU	Water softener unit				
NRV	Non-return valve				
ASU	Anti-syphon unit				
SR	Salt reservoir				
Res	Resin chamber				
	Solenoid valve				
	Paddle sensor				
	Ball valve				
	Air gap				
	Switching valve				
	Non return ball valve				
BU	Incoming water				
GR	Softened water				
R	Rinse water				
0	Wash water				
GY	Waste water – Pumped drain				
GY	Waste water – Gravity drain				
P	Waste water – Water softener				
0	Breather				



4.2 Pressurised system ISV 11 litre/min BU LCV BU RB RA RA WP C -Ğ= Z A WA Ъ ЪΡ Ъ Ъ ASU

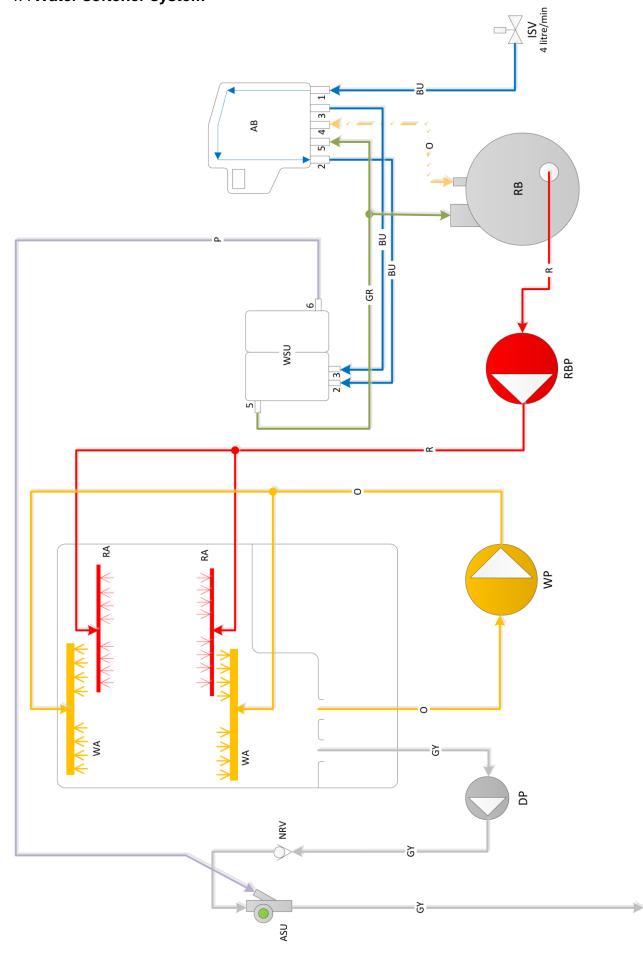


4.3 Unpressurised system



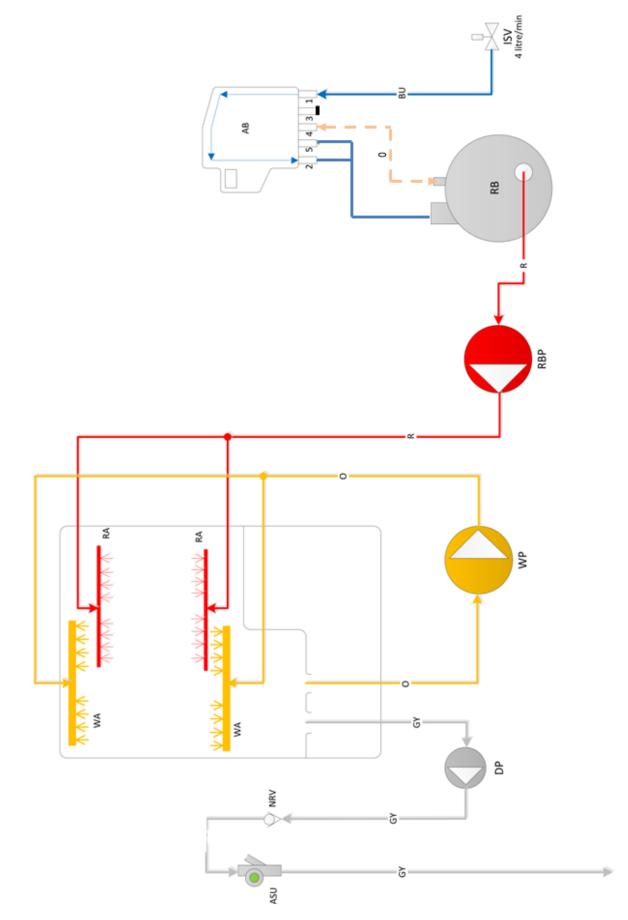


4.4 Water softener system



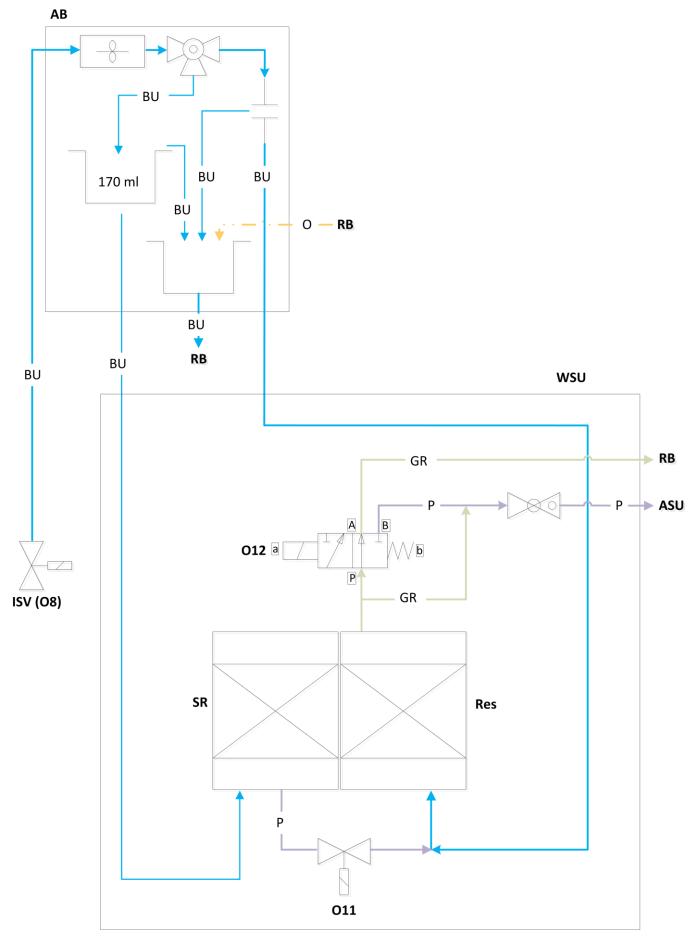


4.5 AS system





4.6 Water softener unit





5. Machine specifications

5.1 Systems matrix

Below is a table describing the various systems available for the different machine types.

Machine type	30A 1N~	12A 3N~	16A 3N~	22A 3N~	22A *3~ Only 60 hz	Rinse booster pump	WRAS approved air gap	Inbuilt Water softener	Drain pump	Gravity drain
P500		\bullet	\bigcirc	\bigcirc		\bigcirc	0	0	igodot	•
P500 A		\bullet	\bullet	\bigcirc	O		•	igodot	•	O
P500 AS	0	0	0	\bullet	0			igodot	•	O

Standard

O - Optional

 \bigcirc – Not available

5.2 Mechanical specifications and site requirements

For details on machine dimensions and site requirements refer to the "*Installation and Operation manual*" for the machine.

5.3 Components

The table below indicates the electrical components in the machines and their electrical specifications

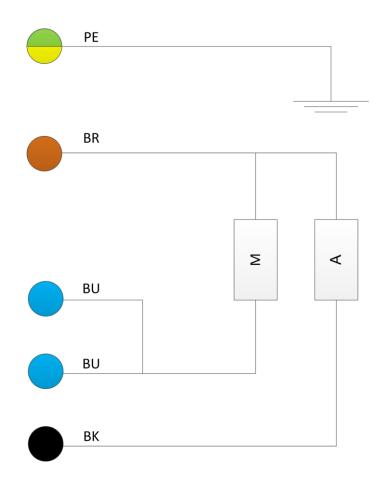
Component		Voltage range (V)	Frequency (Hz)	Current (A)	Power (W)	Resistance (Ω)
Inlet solenoid		220-240	50/60	0.026	6	4110
Rinse	6000	220-240	50/60	8.68 /leg 20.09 Total	3 x 2000	27.5 / leg
element	8640	220-240	50/60	12.52 / leg 37.57 Total	3 x 2880	21 / leg
		220-240	50	0.7	190	M – 32.2
Pinco nump	Rinse pump		50		150	A – 43.3
Rinse pump			60	0.66	146	M – 26.78
		220-240	00	0.00	140	A – 34.8
Wash element		220-240	50/60	5.87 per leg	4000	39.18 / leg
Wash pump		220-240	50	2.55	580	M – 9.52
		220-240	50	2.00	560	A – 18.97
		220-240	60	2.42	550	M – 8.06
		220-240	υ	2.42	550	A – 16.11



	220-240	50	0.2	30	145.1
Drain pump	208-240	60	0.15	32	76
Contactors	220-240	50/60	0.27	60	n/a
Detergent pump	220-240	50/60	0.03	8	3180
Rinse aid pump	220-240	50/60	0.03	8	3180

5.3.1 Pump wiring

The windings of the wash and rinse pumps are wired to the plug as below:

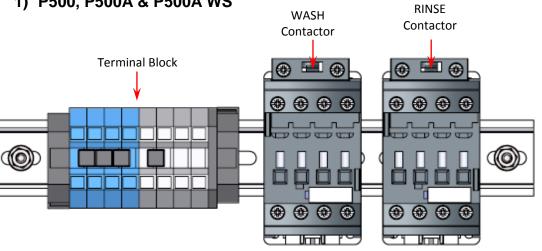


5.3.2 Winding legend

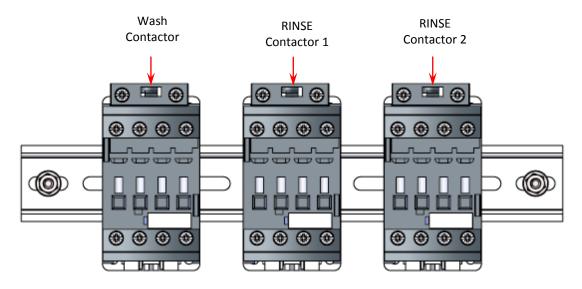
Key	Description
М	Main winding
А	Auxiliary winding
PE	Earth wire (Green and Yellow)
BU	Blue wire
BK	Black wire

5.3.3 Terminal Block Layout

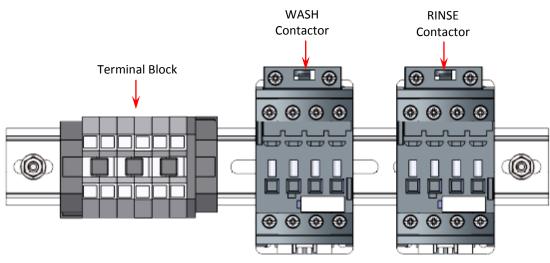
1) P500, P500A & P500A WS



2) P500 AS & P500 AS WS



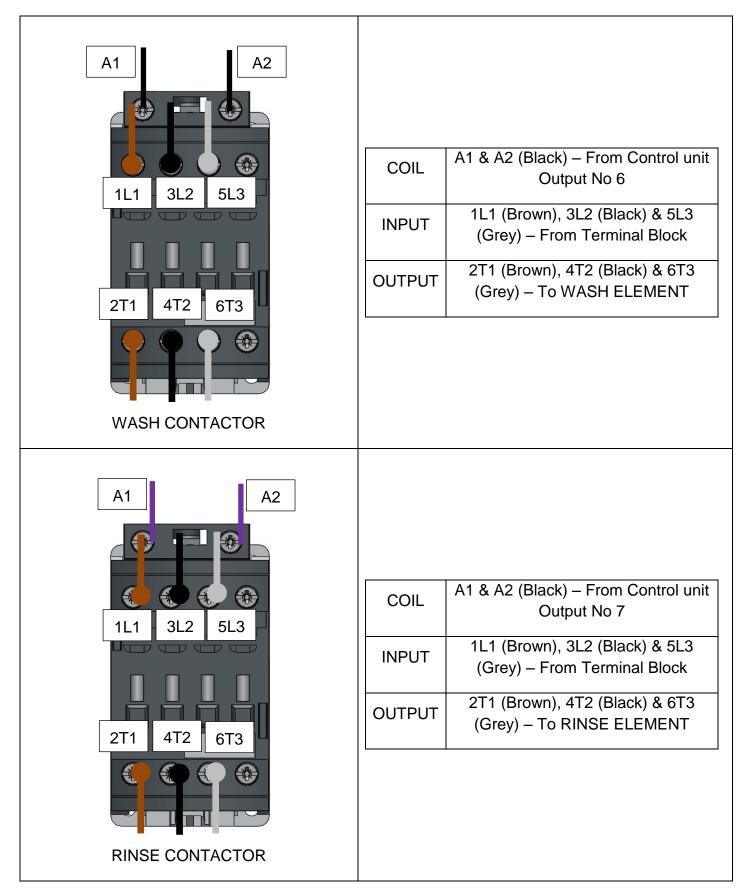
3) P500, P500A & P500A WS (No Neutral Machine) [60Hz]





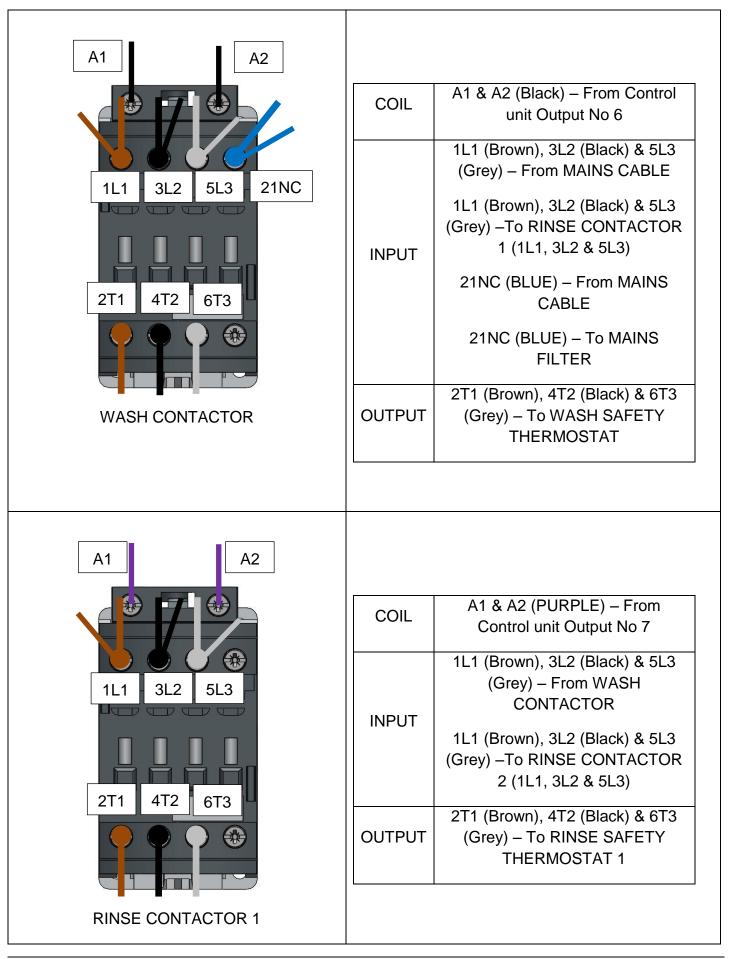
5.3.4 Contactors wiring

1) Machine - P500, P500A & P500 A WS

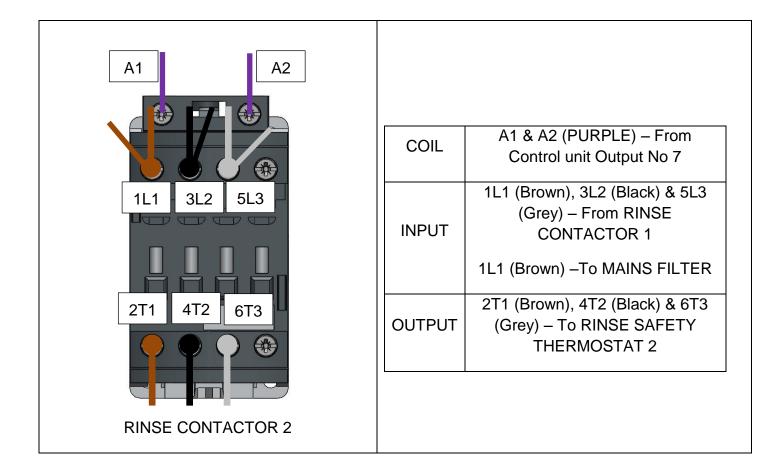




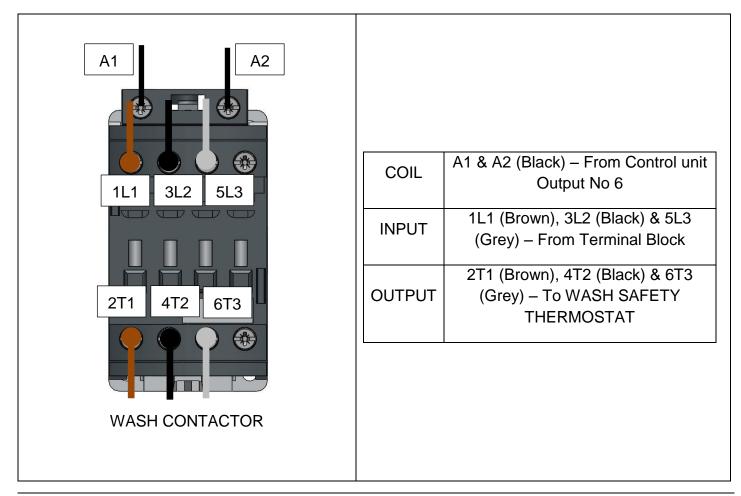
2) Machine - P500 AS & P500 AS WS



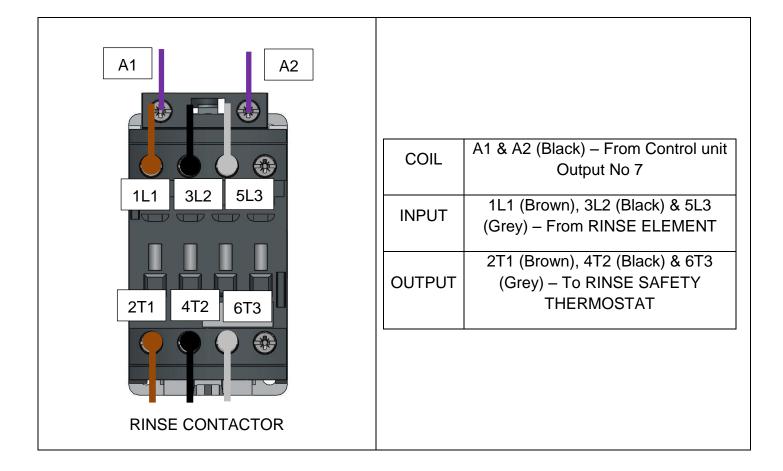




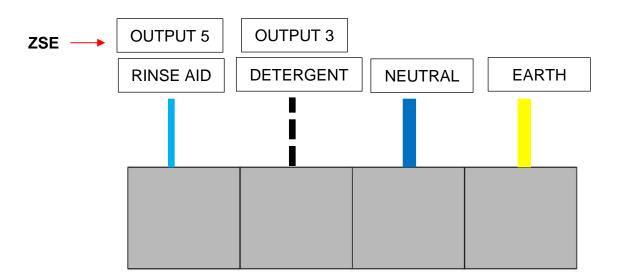
3) P500 & P500A No Neutral (60 hz) EXPORT Machine only



CLASSEQ



5.3.5 External Chemical Pumps connection



6. Logic

6.1 Indicator logic



Item	Description
1	Heating indicator
2	Cycle indicator

6.1.1 Heating indicator

This will illuminate **GREEN** only when following condition is achieved:

- Wash tank water level full
- Rinse tank water level full

Refer (\blacktriangleright 7.6.2) for more options.

If one of these has not been achieved the indicator will flash **AMBER** to indicate that the machine has not achieved these.

6.1.2 Cycle indicator

This will illuminate **BLUE** when a cycle has been requested. The cycle will then start when the above interlock requirements have been achieved.

This will also flash **BLUE** during the drain process.

In certain serious error conditions (►7.6.5) this indicator will illuminate **RED** and the machine will turn off.

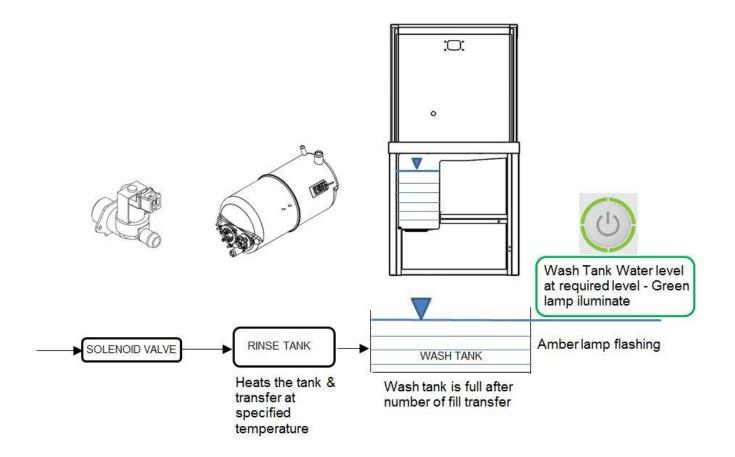
6.2 Fill and heat

6.2.1 Pressurised fill and heat

Pressurised machines fill and rinse using the solenoid valve and site water pressure. These machines will fill in the following manner:

- 1) Activate solenoid valve until the wash air pressure sensor reads a minimum level.
- 2) Heat the rinse tank to a specified transfer temperature; this is lower than the rinse temperature to ensure that the wash tank is not too hot after the fill cycle.
- 3) Activate the solenoid valve to transfer water through the rinse tank to the wash tank for a specified time.
- 4) Repeat steps 1 to 3 until the wash tank is full.
- 5) Once wash tank water level is achieved, **GREEN** lamp should illuminate.
- 6) In the background machine will continue to heat until the rinse boiler and wash tank have both reached the specified temperatures.

Below is a flow diagram to represent this.



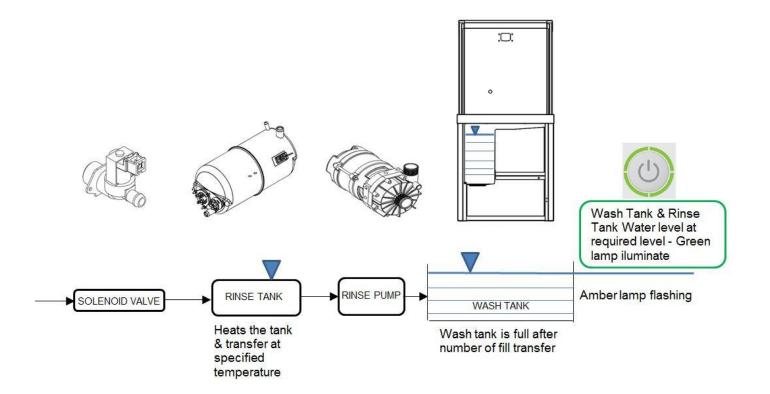


6.2.2 Unpressurised fill and heat

Unpressurised (air gap) machines fill and rinse using a rinse booster pump; this means that the rinse is not reliant on the incoming water pressure. These machines fill in the following manner:

- 1) Activate solenoid valve to fill rinse tank.
- 2) When rinse tank has reached the minimum level it will start to heat to a specified transfer temperature; this is lower than the rinse temperature to ensure that the wash tank is not too hot after the fill cycle.
- 3) Activate the rinse booster pump to transfer water for a specified time.
- 4) Repeat steps 1 to 3 until the wash tank is full.
- 5) Once the wash tank has reached a minimum level this will begin to heat if required while the rinse tank is refilling.
- 6) On machines with water softeners fitted the machine will calculate the volume of water that has passed through the unit and activate the regeneration process (▶6.6) as required.
- 7) Once wash tank water level and Rinse tank water level is achieved, **GREEN** lamp will illuminate.
- 8) In the background machine will continue to heat until the rinse boiler and wash tank have both reached the specified temperatures.

Below is a flow diagram to represent this.



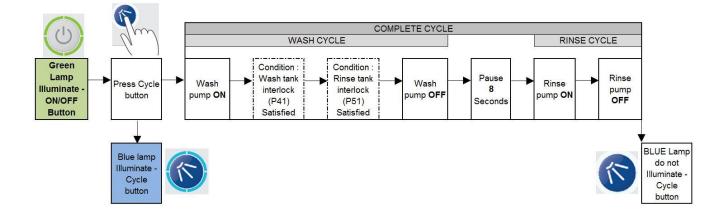


6.3 Wash and rinse

If a cycle is requested when the machine is in standby the wash and rinse, process on all machines, follow the below procedure:

- 1) **BLUE** lamp is Illuminate on cycle indicator.
- 2) Starts the wash cycle with wash pump activated. Soft start runs for first 6 seconds.
- 3) Once the wash tank and rinse tank has achieved the interlock temperature (P41&P51) and the wash time has elapsed, Wash pump will be deactivated. If the interlock temperature are not satisfied during wash cycle time than it will extend the wash cycle till it has achieved it.
- 4) There is a pause of <u>8 seconds</u> to allow the wash tank water to drip down back in wash tank.
- 5) Completes the rinse cycle for the specified time (P60) with activation and deactivation of Rinse pump.
- 6) There is a short pause after the rinse to allow water to drip down then the Cycle indicator will turn off.

Below is a flow diagram to represent this.



Refer (\geq 7.6.1) & (\geq 7.6.2) for more information on Parameters P41 & P51 and interlock options. Please note if condition for either P41 or P51 not met during specific wash cycle time than it will extend the wash cycle time till it satisfies the conditions.

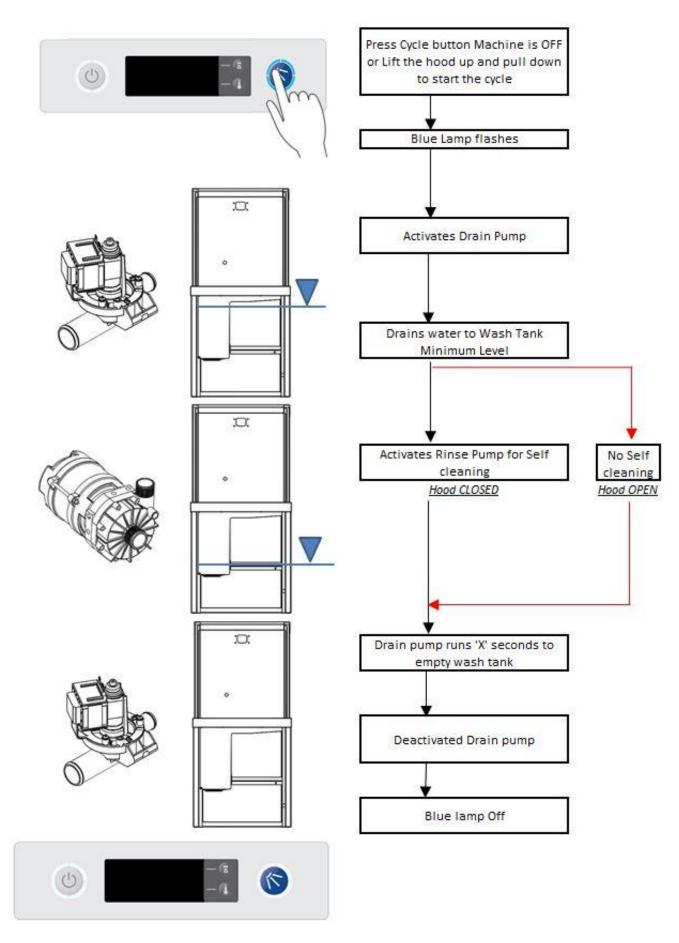
6.4 **Drain**

The drain of the machine functions in two ways:

- 1. It monitors the water level in the wash tank and drains away any excess water at any time.
- 2. If the machine is turned off and the drain cycle is selected, this function will follow the below process:
 - a. Start draining the machine. **BLUE** lamp <u>flashes</u> to indicate drain cycle.
 - b. Once the water reaches the minimum level in the wash tank an "Assisted clean" function will transfer water from the rinse boiler in the same fashion as it fills (▶6.2) while continuing to drain (If the door is open at this time the "Assisted clean" will be cancelled).
 - c. Once the wash tank reaches a minimum level again it activates a timer to drain out the remaining water.



Drain flow diagram to represent this.





6.5 Chemical dosing

The machine doses chemical at two different stages:

- 1. While filling the machine:
 - a. The detergent is dosed into the wash tank with each transfer. At the end of the fill the rinse aid is dosed into the rinse tank.
- 2. While cycling the machine:
 - a. When a cycle is selected the detergent will dose into the wash tank. This will not occur on the first cycle after filling the machine.
 - b. After each cycle the rinse aid is dosed into the rinse boiler for the amount of water used.

6.6 Water softener unit

On machines with the integral water softener fitted the machine will monitor the amount of water passing through the resin of the softener unit and regenerate at intervals required by the water hardness setting (>7.5.3).

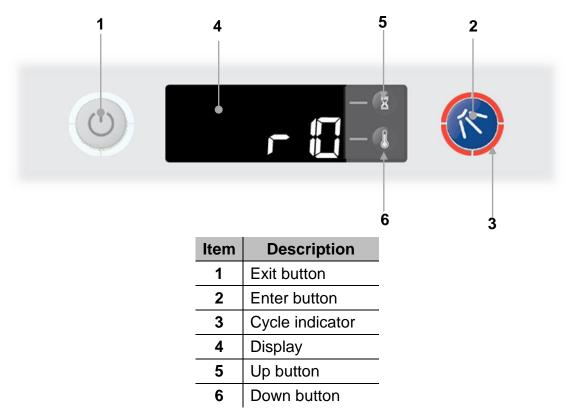
The regeneration process passes salt water into the resin, allows a contact period for the salt to 'scrub' the resin then flushes this salt water out the waste.

Re-fill salt indicator will flash to indicate water softener needs salt re-filling. Refer (>3.3) for Salt specification and unit installation and operation manual for more information.

Below is the timing for this function of the water softener unit.

Function	Rinse until resin exhausted	Pause	Salt to resin	Pause	Pressurise	Regen (Contact)	Pause	Flush	Pause
Time		3s	25s	3s	1.5s	20s	3s	12s	3s
ISV (08)									
WS salt valve (O11)									
WS waste valve (O12)									

- 7. Commissioning/service modes
- 7.1 Commissioning/service interface



7.2 Commissioning mode

With the machine turned on at the mains electrical supply but off at the display, press and hold the Exit (1) and Enter (2) buttons for 3sec. the DISPLAY (4) will show the first menu item and the cycle indicator (3) will illuminate red.

If no buttons have been pressed for a period of time the machine will cancel this mode and return to the off state.

Below is the complete menu list.

Display	Description	Units
r**	Rinse aid setting (e.g. 15 = 1.5ml/L)	0.1 X ml/L
rPO	Rinse aid prime	0 = Off 1 = On
d**	Detergent setting (e.g. 33 = 3.3ml/L)	0.1 X ml/L
dP0	Detergent prime	0 = Off 1 = On
h**	Water softener setting (if fitted)	°dH

** Refers to the setting of the chemical dosing. For example the default setting for rinse aid is 1ml of chemical per litre of water this will be displayed as 'r10' the default setting for detergent is 3ml of chemical per litre of water this will be displayed as 'd30'

7.3 Setting chemical dosage

- 1. Enter commissioning mode (▶7.2).
- 2. Using the UP and DOWN keys (5 & 6), scroll to the rinse aid setting menu item (r**) and



press ENTER (2).

- 3. The display will flash.
- 4. Use the UP and DOWN keys (5 & 6) to scroll to the required setting and press ENTER (2).
- 5. Using the UP and DOWN keys (5 & 6), scroll to the detergent setting menu item (d**) and press ENTER (2).
- 6. The display will flash.
- 7. Use the UP and DOWN keys (5 & 6) to scroll to the required setting and press ENTER (2).
- 8. Press EXIT (1) until you are out of commissioning mode.

7.4 Priming chemicals

Before the machine can be used the chemical tubes will need to be filled with chemicals, in order to do this you will need to follow the below instructions to prime the chemical pumps.

- 1. Enter commissioning mode (>7.2).
- 2. Using the UP and DOWN keys (5 & 6), scroll to the rinse aid prime menu item (rP0) and press ENTER (2)
- 3. The display will flash and will change to rP1.
- 4. This will continually run the rinse aid pump for a maximum of 12 minutes and draw chemicals into the machine. When the chemicals have reached the back of the machine press ENTER (2) again to stop the pump.
- 5. The display will stop flashing and return to rPO.
- 6. Using the UP and DOWN keys (5 & 6), scroll to the detergent prime menu item (dP0) and press ENTER (2)
- 7. The display will flash and will change to dP1.
- 8. This will continually run the detergent pump for a maximum of 2 minutes and draw chemicals into the machine. When the chemicals have reached the back of the machine press ENTER (2) again to stop the pump.
- 9. The display will stop flashing and return to dPO.
- 10. Press EXIT (1) until you are out of commissioning mode.

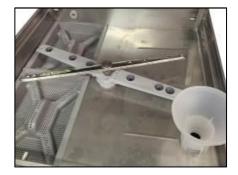
7.5 Integral water softener (if fitted)

7.5.1 Commissioning the water softener unit

To commission the water softener unit follow the instructions below:

- 1. Lift the hood up.
- 2. Remove the basket ramp.
- 3. Open the salt reservoir cap at the front right hand corner of the wash tank.
- 4. Fill the reservoir with fresh water.
- 5. Using the salt funnel supplied fill the reservoir with approximately 1.5kg of granulated salt.
- 6. Wipe away any excess or spilt salt from the cabinet and the reservoir opening.
- 7. Refit the cap to the reservoir, ensure that the cap is fitted flat and secure.







DO NOT run the machine if there is no salt in the salt reservoir, as this will allow lime scale to build up, also any lime scale will invalidate your warranty.

DO NOT add any chemicals, such as detergent or rinse aid to the reservoir. These will cause damage to the machine.



Only use granulated salt (max. grain size 5 – 7 mm). Salt tablets are not suitable.

If the reservoir cap in not properly secured, water and/or chemicals can leak in or out of the unit causing damage to the machine.

7.5.2 Setting the water softener

Check the water hardness of your water supply (°d). Once you have this data follow the steps below.

- 1. Refer to Appendix A to find the setting required for your water hardness (>7.5.3).
- 2. Enter commissioning mode (►7.2)
- 3. Using the UP and DOWN keys (5 & 6), scroll to the water hardness menu item (h^{**}) and press ENTER (2).
- 4. The display will flash.
- 5. Use the UP and DOWN keys (5 & 6) to scroll to the setting you require and press ENTER (2).
- 6. Press EXIT (1) until you are out of commissioning mode.

Vater softener setting	°dH	°e / °clark	°fH	ppm	Water volume	No of cycles
h00		Deact	ivated			
h01	1	0.8	0.6	18	48.1 L	16
h02	2	1.6	1.1	36	45.7 L	15
h03	3	2.4	1.7	54	43.4 L	14
h04	4	3.2	2.2	71	41.2 L	14
h05	5	4.0	2.8	89	39.0 L	13
h06	6	4.8	3.4	107	36.9 L	12
h07	7	5.6	3.9	125	34.9 L	12
h08	8	6.4	4.5	143	32.9 L	11
h09	9	7.2	5.0	161	31.0 L	10
h10	10	8.0	5.6	179	29.2 L	10
h11	11	8.8	6.2	196	27.4 L	9
h12	12	9.6	6.7	214	25.7 L	9
h13	13	10.4	7.3	232	24.1 L	8
h14	14	11.2	7.8	250	22.5 L	7
h15	15	12.0	8.4	268	21.0 L	7
h16	16	12.8	9.0	286	19.5 L	7
h17	17	13.6	9.5	303	18.2 L	6
h18	18	14.4	10.1	321	16.9 L	6
h19	19	15.2	10.6	339	15.9 L	5
h20	20	16.0	11.2	357	14.4 L	5
h21	21	16.8	11.8	375	13.3 L	4
h22	22	17.6	12.3	393	12.3 L	4
h23	23	18.4	12.9	411	11.3 L	4
h24	24	19.2	13.4	428	10.4 L	3
h25	25	20.0	14.0	446	9.6 L	3
h26	26	20.8	14.6	464	8.8 L	3
h27	27	21.6	15.1	482	8.1 L	3
h28	28	22.4	15.7	500	7.4 L	2
h29	29	23.2	16.2	518	6.8 L	2
h30	30	24.0	16.8	536	6.3 L	2

7.5.3 Water softener settings



7.6 Service mode

With the machine turned on at the mains electrical supply but off at the display, press and hold the Exit (1) and Enter (2) buttons for 6sec. the DISPLAY (4) will show the first menu item and the cycle indicator (3) will illuminate red.

If no buttons have been pressed for a period of time the machine will cancel this mode and return to the off state.

Below is the complete menu list.

Display	Description
Р	Program values
L	Loads
E	Errors
S	Statistics

7.6.1 Program value

The program values menu feeds back the reading that the sensors are receiving at the given time. Below is a list of the program values available. Below is a list of Programmes that can be activated, via the UP and DOWN keys (**5** & **6**). To select a particular programme press ENTER (**2**)

Display	Description	Value
P01	Display wash temperature	***
P02	Display wash level	***
P03	Display rinse temperature	***
P04	Display rinse level	***
P05	Display water flow rate (e.g. 40 = 4.0L/min)	dl/min
P06	Display salt float switch status	0 = Full 1 = Empty
P10	Display door switch status	0 = Open 1 = Closed
P30	Display model type	****
P40	Wash tank target temperature	°C
P41	Wash tank Interlock temperature	°C
P50	Rinse tank target temperature	°C
P51	Rinse tank Interlock temperature	°C
P60	Rinse time	Sec

*** Refers to a value that will be displayed at the time of checking.

**** Refers to a specific model number (\triangleright 8.2).

P04 will display '- - - 'on pressurised machines.

P05 and P06 will only display if an integral water softener is fitted.

P40, P41, P50, P51 and P60 have predetermined upper and lower limits. CLASSEQ recommends the default values are maintained for correct operation of the machine.



7.6.2 Product Interlock settings

Default machine setting is GREEN for faster recovery time. However if site required high hygienic and intense wash result then select the RED (Temperature based) option. During servicing the machine, if no Interlock is required then select the BLACK (No Interlock active) option. Please remember to change back to the default settings after servicing.

Display	Description	GREEN (Default Setting)	BLACK (No Interlock)	RED (Full Interlock)	ORANGE (Wash Interlock)
P40	Wash tank target temperature	55°C	55°C	55°C	55°C
P41	Wash tank Interlock temperature	0°C	0°C	55°C	55°C
P50	Rinse tank target temperature	82°C	82°C	82°C	82°C
P51	Rinse tank Interlock temperature	55°C	0°C	82°C	0°C

Range		Logic
P40	30°C to 75°C	P41 ≤ P40
P41	30°C to P40 value °C	F4I ≥ P40
P50	55°C to 85°C	DE1 < DE0
P51	55°C to P50 value °C	P51 ≤ P50

Note

NOLE	
P41	0°C = Wash Tank Interlock temperature OFF
P51	0°C = Rinse Tank Interlock temperature OFF

7.6.3 Re-set to Factory settings

- 1) Go to Parameter P30 (Display model type) and note down the Number.
- 2) Change to different number by scrolling UP and DOWN key (5 & 6).
- 3) Press ENTER (2) to select new P30 value.
- 4) Press EXIT (1) Button to come out of the service mode.
- 5) Go back to Parameter P30 and change the value back to noted Number on STEP 1.
- 6) Press ENTER (2) button to select the value.
- 7) Press EXIT (1) button to come out of the service mode.

MACHINE BASE SETS	
P30	Model
100	P500
101	P500 A
102	P500 AS
103	P500 A WS
104	P500 AS WS



Any changes made to P30 will not be saved if power to the machine is disrupted before completely exiting service mode.

7.6.4 Loads

The loads menu allows activation of specific loads within the machine in order to test their function. Some loads have safety criteria that need to be achieved before the load can be activated, if the component does not activate when the load is activated first check the continuity or resistance of the component through the harness.

Below is a list of loads that can be activated, via the UP and DOWN keys (**5** & **6**), and their required criteria. Each of the loads has a safety timeout applied to reduce the risk of wear on the components.

Display	Description	Value	Safety criteria
L00	Wash pump	0 = Off 1 = On	Wash water level above minimum level and door closed.
L01	Wash pump + soft start	0 = Off 1 = On	Wash water level above minimum level and door closed.
L02	Wash tank heat element	0 = Off 1 = On	Wash water level above minimum level.
L03	Detergent pump	0 = Off 1 = On	
L04	Rinse pump	0 = Off 1 = On	
L05	Rinse aid pump	0 = Off 1 = On	
L06	Wash tank heat element - Spare	0 = Off 1 = On	Wash water level above minimum level.
L07	Rinse tank heat element	0 = Off 1 = On	Rinse water level above minimum level and door closed.
L08	Inlet solenoid valve	0 = Off 1 = On	
L09	Drain pump	0 = Off 1 = On	
L11	WS Salt valve	0 = Off 1 = On	
L12	WS Waste valve	0 = Off 1 = On	
L13	WS Waste valve + inlet valve	0 = Off 1 = On	

L04 will display '- - - 'on pressurised machines.

L11 and L12 will display if an integral water softener is fitted.

7.6.5 Errors

The errors menu feeds back the last 40 errors on the machine in order to help identify the fault. Use the UP (5) and DOWN (6) keys to cycle through the list, the list does not roll over and will always start on the most recent error.

Below is a list of error codes and their <u>possible</u> cause. These are given as an aid only; all other possible causes of faults should be investigated before repair is carried out.

Display	Title	Description	Possible cause
nnn	New day	Displays each time the machine is switched on.	
E01	Wash tank pressure sensor	Invalid signal from the wash pressure sensor.	Wash tank pressure sensor faulty or disconnected.
E02	Wash tank temperature sensor	Invalid signal from the wash temperature sensor.	Wash tank temperature sensor faulty.
E03	Rinse tank pressure sensor	Invalid signal from the rinse pressure sensor.	Rinse tank pressure sensor faulty or disconnected.
E04	Rinse tank temperature sensor	Invalid signal from the rinse temperature sensor.	Rinse tank temperature sensor faulty.
E05	Wash water level unchanged during cycle.	Wash tank level not changed after soft start, repeated 3 times before error logged.	Wash pump blocked. Wash arm blocked. Wash pump capacitor failed. Wash pump failed. Board output relay failed.
E06	Rinse water level unchanged during rinse.	Rinse tank level not changed when starting the rinse pump.	Rinse arm blocked. Rinse pump blocked. Rinse pump capacitor failed. Rinse pump failed. Board output relay failed.
E07	Rinse tank temperature not achieved.	Rinse tank has not reached the target temperature within 60 minutes.	Rinse tank over heat thermostat tripped. Rinse tank heating element failed. Rinse tank element contactor failed. Board output relay failed.
E08	Wash tank temperature not achieved.	Wash tank has not reached the target temperature within 60 minutes.	Wash tank over heat thermostat tripped. Wash tank heating element failed. Board output relay failed.
E09	Wash water level unchanged during soft start.	Wash tank level not changed during soft start.	Wash pump blocked. Wash arm blocked. Wash pump capacitor failed. Wash pump failed. Board triac failed.



E10	Salt missing	Only in machines with water softener fitted. Salt level in reservoir is low for 30 seconds.	No salt in reservoir. Salt reed switch failed.
E11	Display communication failure	No signal from the user interface unit.	User interface not correctly connected. User interface failed.
E12	Wash tank fill	Wash tank has not filled within the required number of transfers.	Drain plug not inserted. Machine leaking. Very low water pressure (pressurised machines).
E13	Rinse tank fill timeout	Rinse tank has not filled within 5 minutes.	Water supply not connected or turned on. Very low water pressure. Solenoid valve failed.
E14	Door switch	Door switch has not changed position for the past 20 cycles	Door switch failed.
E15	Paddle flow sensor	Only in machines with water softener fitted.Paddle sensor in air gap is not responding during the fill stage.	No water supply.Paddle sensor failed.See P05 to assist.
E16	Wash tank overfill	Wash tank has reached the flood risk level.	Site drain blocked. Machine waste hose blocked or kinked. Solenoid failed open. Drain pump failed.
E17	Filter mesh blocked	Water level in wash tank has been reduced to below minimum required level during a wash cycle.	Wash arms blocked. Wash pump blocked. Wash filters blocked. Container in wash tank collecting water.
E18	Rinse tank temperature exceeded	Rinse tank temperature has exceeded the safety limit.	Rinse tank temperature sensor disconnected. Rinse element relay fused. Main board relay fused. Rinse element wired incorrectly.
E19	Wash tank temperature exceeded	Wash tank temperature has exceeded the safety limit.	Wash tank temperature sensor disconnected. Main board relay fused. Wash element wired incorrectly.
E20	Power interruption	Power to machine has been interrupted.	Machine isolated from power supply. Power failure.
E21	EEPROM Error	EEPROM failed	Main board failed



E22

Invalid machine type

Incorrect machine type set

Machine type 0. Main board has not been configured.

Items in **BOLD** will cause the machine to enter error mode; this will turn off the machine and illuminate the cycle indicator (3) red.

E12 – Number of cycles will differ depending on machine.

For E22 see "Board setup" (► 8.2).

7.6.6 Statistics

The statistics menu provides data on various aspects of the machine. Below is a list of the statistics that can be viewed.

Display	Description	Units
S00	Total number of completed wash cycles	
S01	Total run time (Power connected)	Hours
S02	Total active time (Machine ON)	Hours
S03	Total water usage	Litres
S04	Drain pump failures	
S20	Total number of regenerations	
S21	Total number of cycles without salt	

On gravity drain machines S04 may be regularly triggered.

S20 and S21 are only active in machines with integral water softener fitted.



8. Control unit



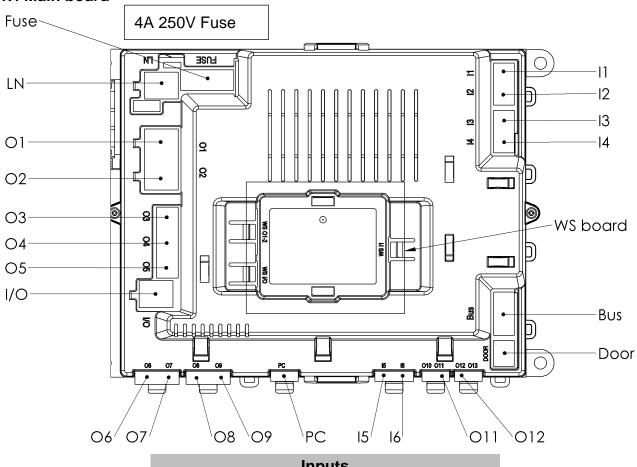
Unless the machine has been isolated from the supply there will always be potential for mains voltage to any components in the machine.



Repairs to the machine should only be done with the mains supply isolated.

8.1 Inputs and outputs

8.1.1 Main board

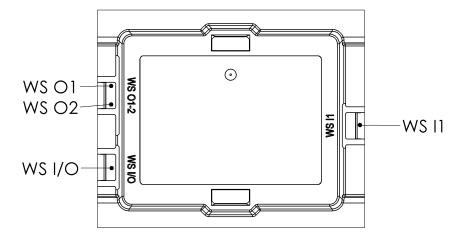


Inputs	
Label	Device
11	Wash temperature sensor
12	Wash pressure sensor
13	Rinse temperature sensor
14	Rinse pressure sensor
15	Water softener float switch
16	Water softener paddle wheel
Bus	User interface
Door	Door reed switch
PC	Production test port
LN	Mains power from terminal block



Outputs	
Label	Load
01	Wash pump
O2	Not Used
O3	Rinse aid pump
O4	Rinse booster pump
O5	Detergent pump
O6	Wash contactor
07	Rinse contactor
08	Inlet solenoid valve
O9	Drain pump
O10	Not used
O11	WS board
012	WS board
O13	Not used
I/O	WS board power

8.1.2 Water softener board



Inputs				
Label	Device			
WS I1	Main board O11 and O12			
WS I/O	Power from main board			

Outputs						
Label Load						
WS O1	Water softener salt valve					
WS O2	Water softener waste valve					



8.2 Board setup

In the event of changing a control board the new board will need to be configured to the machine. The board will initially be set to Base set 0 and will give and error E22 and enter error mode if attempted to be turned on. In order to change the base set of the machine follow the instructions below:

Step	Instruction
1	Enter service mode (►7.6).
2	Enter the "Program values" menu.
3	Scroll to P30 using the UP and DOWN (5 and 6) keys and enter. The DISPLAY (4) will start to flash.
4	Use the UP and DOWN keys (5 and 6) to select the correct base set for the machine.
5	Press ENTER to select (2).
6	Press EXIT (1) until completely out of the service mode.

MACHINE BASE SETS						
P30	Model					
100	P500					
101	P500 A					
102	P500 AS					
103	P500 A WS					
104	P500 AS WS					



Any changes made to P30 will not be saved if power to the machine is disrupted before completely exiting service mode.



9. Tool list

The below list of tools will allow access to all components within the machine:

Tool group	Description			
	5.5mm			
Spanner/nut	7mm			
runner/ratchet	8mm			
	13mm			
	2mm			
Hex key	3mm			
	4mm			
Posi screw driver	No. 2			
	No. 3			
	Ammeter (A)			
Electrical testing	Capacitance meter (µF)			
Electrical testing	Resistance meter (Ω)			
	Continuity (

10. Notes





11. Quick reference

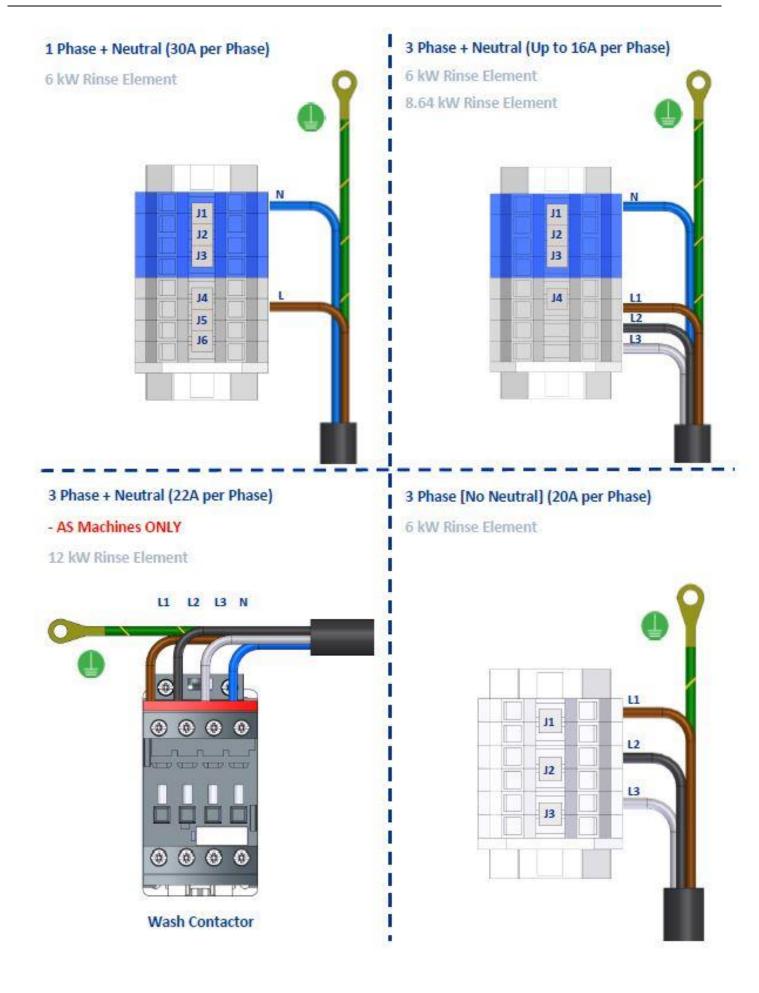
Image: constraint of the			Refer to Engineers manual 10021364 for further details			
Contractioning menu: Presentation of total Inspectant notice Inspectant setting (et is 15 = 1.5m/L) 0.1 m/L 0.0 m/L <td>Press and hold for required time</td> <td>E.</td> <td>up 1 Down 1 General functions</td> <td></td> <td>Press and hold for required time Service Menu - 6 Seconds</td> <td>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</td>	Press and hold for required time	E.	up 1 Down 1 General functions		Press and hold for required time Service Menu - 6 Seconds	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Description Under order trans and artering (sz. 3 = 3 m/J) Under order order order Description Under order Description Under order Description Description <thdescription< th=""> Description Descr</thdescription<>	Commissioning menu - Press and hold 3 seconds	5	Important notice		Service menu - Press and hold 6 seconds	
Income and setting (eg. 15 = 15m/1) 0.1 xm/1	Description			Display	Description	1
Isoto and prime $\frac{2000}{100}$ $\frac{2000}{100}$ $\frac{2000}{100}$ $\frac{2000}{100}$ $\frac{2000}{100}$ $\frac{1}{100}$ \frac		0.1 × mL/L	3	đ	Program values	Γ
Decregent setting (e.g. 33 = 3 m/d) 0.1 × m/d) 0.1 × m/d <		0=0# 1=0h	mp	H	Loads	
Detergent prime submit software setting (if fitted) state state software setting (if fitted) state software software beginversetting (if fitted) state software beginversetting (if fitted) state software beginversetting (if fitted) state software beginversetting (if fitted) state software beginversetting software beginversetting (if fitted) state software software beginversetting software beginversetting beginversetting software beginversetting	2	0.1 × mL/L		ы	Errors	
Mater softner stating (I filted.) Additional filted.) Additionali		0=00	21	S	Statistics	8
Program values - P Firtors - B (last 3) logged) Display Firtors - B (last 3) logged) Display Display Firtors - B (last 3) logged) Display Display vash temperature Display vash temperature level Display vash t		HP.	Changes ONLY saved when menu exited			1 8
Description Value Display Tate Display Display vash temperature *** *** Display vash temperature sensor \$00 Display vash temperature *** *** *** \$00 \$00 Display vash temperature *** *** \$00 \$00 \$00 Display vash temperature *** \$00	Program values - P		Errors - B (last 39 logged)		Statistics - S	
Display wash temperature *** mn New day S0 S0 Display wash temperature *** EQ1 Wash tank temperature sensor S0 Display vash temperature *** EQ2 Wash tank temperature sensor S0 Display vash temperature *** EQ2 Wash tank temperature sensor S0 Display vash temperature 1 Mini EQ3 Wash tank temperature sensor S0 Display vash flow rake (ex d) = 4 (J/min) d/min EQ3 Wash tank temperature sensor S0 S0 Display model rype ***** EQ3 Wash tank temperature sensor S0 S0 Vest tan tank target temperature ***** EQ3 Wash tank temperature sensor S0 S0 Mash tank temperature ***** EQ3 Wash tank temperature sensor S2 S0 Mash tank temperature ****** EQ3 Wash tank temperature sensor S2 S2 Mash tank temperature ******* EQ3 Wash tank temperature sensor S2 S2		Value	-	Display	Description	Units
Display wash level *** EQ1 Wash tank persture sensor 501 Display rince temperature *** EQ2 Wash tank temperature sensor 503 Display rince temperature *** EQ3 Nither tank temperature sensor 503 Display rince temperature *** EQ3 Nither tank temperature sensor 503 Display model ripe *** EQ3 Nither tank temperature sensor 503 Display model ripe *** EQ3 Nither tank temperature 503 Display model ripe *** EQ3 Nither tank temperature 503 Vash tank interlock temperature *** EQ3 Nither tank temperature 503 Vash tank interlock temperature *** EQ3 Nither tank temperature 503 Vash tank interlock temperature *** EQ3 Nither tank temperature 503 Notable tank interlock temperature *** EQ3 Nither tank temperature 503 Notable tank interlock temperature *** EQ3 Nither tank temperature 503				S00	Total number of completed wash cycles	
Display rinse temperature 1*** E02 Wash tank temperature sensor 503 Display vater flow rate (e, 40 = 4.01/min) 1*** 203 Rine tank temperature sensor 503 Display vater flow rate (e, 40 = 4.01/min) 0*** 203 Rine tank temperature sensor 503 Display vater flow rate (e, 40 = 4.01/min) 0*** 203 Rine tank temperature sensor 503 Display vater flow rate (e, 40 = 4.01/min) 0*** 203 Rine tank temperature sensor 503 Display vater flow rate (e e e in changed during circ. 0*** 204 Rine tank temperature not achived. 203 Display vater flow rate (e e e in changed during circ. 203 Wash tank temperature not achived. 204 Vash tank temperature *** 203 Rine tank temperature sensor 203 Dite of tank tanget temperature *** 203 Rine tank temperature 204 Vash tank temperature *** 203 Nash tank temperature sensor 203 Mash tank temperature *** 203 Nash tank temperature sensor 203 Mash tank temperature	1	:		SOL	Total run time (Power connected)	Hours
Bits play varie level *** E03 Rinse tender S03	0			S02	Total active time (Machine ON)	Hours
Display water flow rate (e.g. 40 = 40,0,min) di/min E04 Note that the pertane ensor S04 Display water flow rate (e.g. 40 = 40,0,min) ensite to piper satisfiest switch status ensite to piper satisfiest switch status ensite to piper satisfiest switch status E05 Wash tank temperature ensor S20 Display door switch status ensite to sold ensite to sold E05 Rine water level unchanged during cycle. S20 Usabit target temperature * E00 Nash water level unchanged during cycle. S20 Mash tark temperature * C0 Nash water level unchanged during cycle. S20 Mash tark temperature * C0 Nash water level unchanged during cycle and intervel. S20 Mash tark temperature * C E00 Nash water level unchanged during cycle and intervel. S20 Mash tark temperature * C E01 Display communication failure S20 Mash tark temperature * E01 Display communication failure S20 S20 Mash tark temperature * E11 Display communication failure S20				S03	Total water usage	Litres
Display door switch status 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 =		dL/min		S04	Drain pump failures	
Display door switch status 10000 switch statu		0 = Full 1 = Empty		S20	Total number of regenerations	
Display model type Euro Rine tank temperature not achieved. Base set asset	19-13 19-13	0 = Open 1 = Closed		S21	Total number of cycles without salt	
Wash tark target temperature © E00 Wash tark temperature Base teat Wash tark target temperature °C E00 Wash tark temperature 1 Inse tark target temperature °C E00 Wash tark temperature 2 Inse tark target temperature °C E10 Sat missing 2 2 BOD - On unpressurised machines only E10 Sat missing Sat missing 2 2 BOD - On unpressurised machines only E11 Dispervice diature 2 2 2 Mash tark temperature Vash tark filt inteout E12 Mash tark filt inteout 2 3 Wash tark temperature E13 Rine tark filt inteout E14 Do or suitch 2 3 Wash tark temperature exceeded E13 Rine tark temperature exceeded 1 1 Inter column E20 Power interruption E20 Power interruption 1 1 Inter column E20 Power interruption E20 Power interruption 1 1	<u></u>				Machine base sets	
Wash tank Interlock temperature C E00 Wash water level unchanged during soft start. 1 Inse tank target temperature °C E10 Sat missing 2 BOLD - On unpressurised machines only E11 Display communication failure 3 Incots - 1 Loads - 1 E12 Mash tank fill timeout 4 Wash pump + soft start 1 Boo consult 1 2 Wash pump + soft start 1 Boo consult 1 2 Wash pump + soft start 1 Boo consult 1 2 Wash pump + soft start 1 2 Boo consult 1 2 Wash tank heat element 1 2 Boo consult 1 2 Inse aid pump 1 Boo consult 1 2 2 2 Inse aid pump 1 Boo consult 1 2		°C		Base set	Description	Type
Instant target temperature c E10 Ist missing 2 BOLD - On unpressurited machines only E11 Display communication failure 3 Indets - 1 Loads - 1 E11 Display communication failure 3 Mach pump Value Value E12 Wash tank filt 9 4 Wash pump + soft start 1000 value 1000 value<		°C		4	G350	UC
BOLD - On unprescurised machines only EL1 Display communication failure 8 Loads - I Loads - I 1 Loads - I Value Value Mash pump + soft start 1 8 Wash pump + soft start 1 8 Mash pump + soft start 1 6 Wash pump + soft start 1 8 Mash pump + soft start 1 8 Detergent pump 1 8 Detergent pump 1 8 Mash tank heat element 2 8 Detergent pump 1 8 Rine and pump 1 1 Rine and pump		°c		2	G400	UC
Iteration E12 Wash tank fill E13 Wash tank fill timeout 4 Wash pump 100	BOLD - On unpressurised machines only	(2)		3	G400 Duo	UC
Description Value E13 Rinse tank fill timeout 5 Wash pump soft start 000000000000000000000000000000000000	Loads - 1			4	G400 Duo WS	UC
Wash pump Second tests E14 Door switch 6 Wash pump+ soft start $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ E15 Paddle flow sensor 7 Wash pany soft start $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ E15 Paddle flow sensor 7 Detergent pump $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ E17 Finter mesh blocked 9 Rinse pump $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ E19 Rinse tank temperature exceeded 10 Rinse pump $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ E19 Rower interruption 10 Nash tank heat element - Spare $\frac{0.000}{0.000}$ E20 Power interruption 10 Inter solenoid valve $\frac{0.000}{0.000}$ E21 Rower interruption 10 Drain pump $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ 10 No Salt valve $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ $\frac{0.000}{0.000}$ No Salt valve $\frac{0.0000}{0.000}$ $\frac{0.000}{0.000}$		Value		S	D400	uc
Wash pump + soft start 0 = 0 m of 0 = 0 m of 0 = 0 = 0 m of 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0	1	0=0ff 1=0h		9	D400 Duo	UC
Wash tank theat element 0 = 0 m to the control of the cont of the control of the control of the control of the		0=0ff		7	D400 Duo WS	uc
Betergent pump 0 = 0 m or 0 = 0 mor 0 =	9 - S	0=0ff 1=On		8	G500	UC
Rinse pump $0 = 0 \text{m}$ $0 = 0 \text{m}$ 1m 1m Rinse tank heat element - Spare $0 = 0 \text{m}$ $0 = 0 \text{m}$ 2m Power interruption 1m 1m Rinse tank heat element $0 = 0 \text{m}$ $0 = 0 \text{m}$ 2m 2m Power interruption 1m Inter solenoid valve $0 = 0 \text{m}$ $0 = 0 \text{m}$ 2m 2m 1m 1m Drain pump $0 = 0 \text{m}$ $0 = 0 \text{m}$ 2m 1m 1m 1m NS Salt valve $0 = 0 \text{m}$ $0 = 0 \text{m}$ $0 = 0 \text{m}$ 1m 1m 1m NS Waste valve + inlet valve $0 = 0 \text{m}$ $0 = 0 \text{m}$ $0 = 0 \text{m}$ $0 = 0 \text{m}$ 1m MOL - Safety interlock applies $0 = 0 \text{m}$ $0 = 0 \text{m}$ 1m 1m 1m		0=01 1=0n		6	G500 Duo	UC
Rinse aid pump 0 = 0m bash tank heat element - Spare 0 = 0m e = 0m bash tank heat element - Spare 0 = 0m e = 0m bash tank heat element - Spare 0 = 0m e = 0m bash tank heat element - Spare 10 12 Rinse tank heat element - Spare 0 = 0m e = 0m bash tank heat element - Spare 0 = 0m e = 0m bash tank heat element - Spare 10 10 Inlet solenoid valve 0 = 0m e = 0m bash valve 2 2 bash tank temperature exceeded 10 100 NS Salt valve 1 = 0m e = 0m bash valve + inlet valve 0 = 0m e = 0m bash valve + inlet valve 100 100 NS Waste valve + inlet valve 0 = 0m e = 0m bash valve + inlet valve 0 = 0m e = 0m bash valve + inlet valve 103 103 BOLD - Safety interfock applies 1 = 0m bash valve = 0 = 0 = 0m bash valve = 0 = 0 = 0m bash valve = 0 = 0 = 0m e = 0m 1 = 0 = 0m bash valve = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 =		0=0ft 1=0n		10	G500 Duo WS	UC
Wash tank heat element - Spare 0=0m bit miter uppe E20 Power interruption 12 Rinse tank heat element 0=0m bie solenoid valve 0=0m bie solenoid valve 221 EPROM Error 13 Inlet solenoid valve 0=0m bie solenoid valve 0=0m bie solenoid valve 100 100 Drain pump 0=0m bie solenoid valve 0=0m bie solenoid valve 100 100 NS Salt valve 0=0m bie solenoid valve 0=0m bie solenoid valve 100 100 WS Waste valve + inlet valve 0=0m bie solenoid valve 0=0m bie solenoid valve 100 WS Waste valve + inlet valve 0=0m bie solenoid valve 100 103 BOLD - Safety interlock applies 0=0m bie solenoid valve softeners fitted. 104	2 - 2	0=04		11	D500	nc
Rinse tank heat element 0=0m 0=0 0=10 0=0 13 Inlet solenoid valve 0=0 0=0 Drain pump 0=0 0=0 Drain pump 0=0 0=0 WS Sat valve 0=0 0=0 WS Waste valve 0=0 0=0 0=0 0=0 0=0 MS Waste valve 0=0 MS Waste valve 0=0 0=0 0=0 MS Waste valve 0=0 0=0 0=0 MS Waste valve + inlet valve 0=0 BOLD - Safety interlock applies 100		0=0ff 1=0n		12	D500 Duo	UC
Inlet solenoid value 0=0m 0=0m 0=0 + 0 + 0 + 0 + 0 + 0 + 0 + 0 + 0 + 0	10-1	0=0ff 1=0h		13	D500 Duo WS	UC
Drain pump 0=0r 0=0m 0=0r 0=0m 101 NS Salt valve 0=0m 0=0m 100 WS Waste valve 0=0m 100 100 BOLD - Safety interlock applies 100 104	-11	0=0m 1=0n		100	P500	PT
WS Saft value 0 = cm 1 = 500 WS Waste value 0 = cm 1 = 500 WS Waste value + inlet value 1 = cm 1 = 500 1 = cm 1 = 500 100 WS Waste value + inlet value 0 = cm 1 = 500 1 = cm 1 = 500 1 = cm 1 = 500 1 = cm 1 = 500		0=0m 1=0n		101	P500 - A	PT
WS Waste value 0 = 0th 0 = 0th WS Waste value + inlet value 0 = 0th 0 = 0th 0 = 0th		0=0ff 1=0h	BOLD - the machine will enter error mode; this will turn off the machine and illuminate the cycle indicator red	102	P500 - AS	PT
WS Waste valve + inlet valve 0 = 0r 1 = 0n 104 BOLD - Safety interlock applies Nith water softeners fitted.		0=0ff 1=0h		103	P500 - A - WS	PT
	0.0	0=0M 1=0n		104	P500-AS - WS	PT
	BOLD - Safety interlock applies		Items marked with backgrounds are only present in machines with water softeners fitted.	2	8	è
01A 51		1				



12. Machine Rating

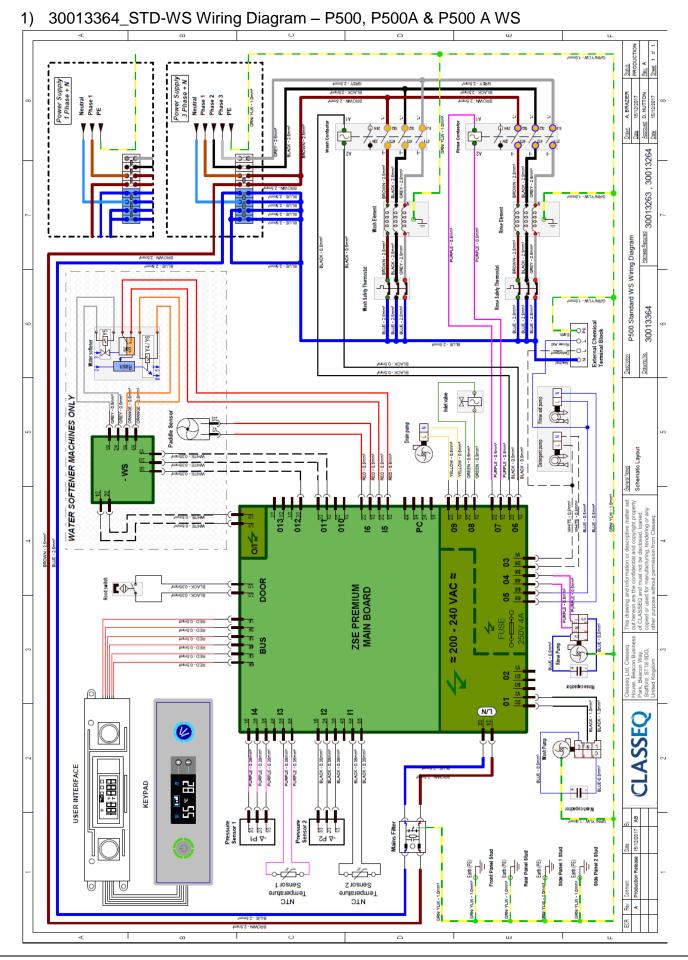
	Single Phase		Three	Phase	
RINSE ELEMENT	30A / 220-240V / 1N~ 50Hz	12A/380-415V / 3N~ 50Hz	16A /380-415V / 3N~ 50Hz	22A/380-415V / 3N~ 50Hz	22A / 190-210V / 3~ 60Hz
6.0 kW (30011827) 6 Legs	YES	YES	×	×	×
8.64 kW (30013219) 6 Legs	×	×	YES	×	YES- But Only 6 kW Power
2 x 6.0 kW (30011827) 6 Legs	×	NO	MO	YES	×

12.1 Mains Cable Error! Not a valid link.



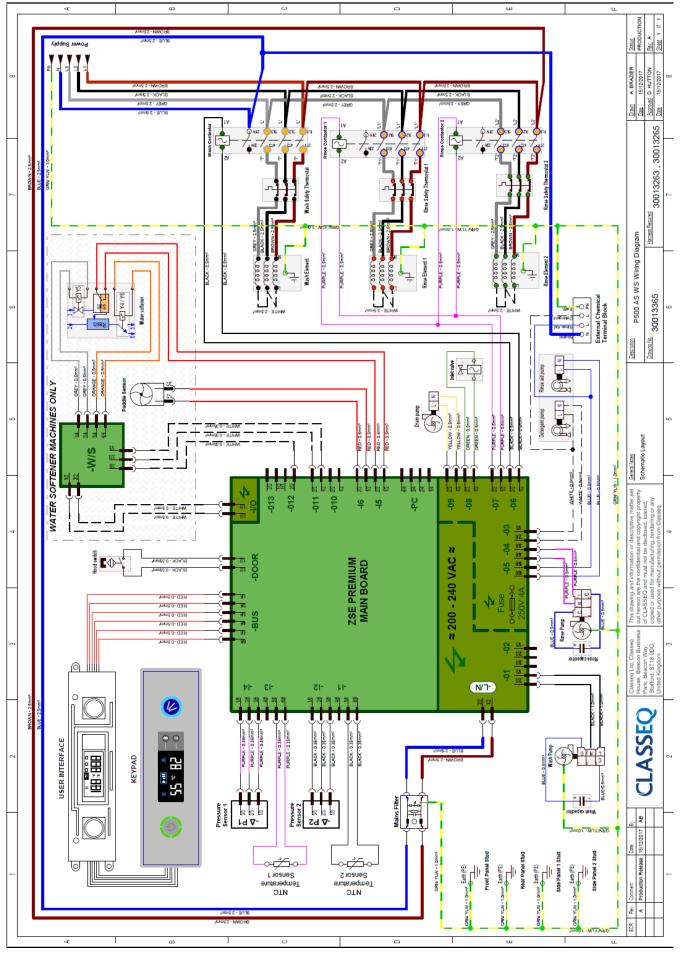


13. Wiring Diagrams





2) 30013365_AS-WS Wiring diagram – P500 AS & P500 AS WS





3) 30013366_EXP-NN_Wiring_Diagram-P500 & P500A (110V/60Hz Machine only) Status PRODUCTIO Phase 1 Phase 2 Phase 3 PE A. BRAZIER 0. HUTTON Drawn Date Date Date Power Supply 3 Phase Rince C i 30013266 Vash Safety Ther 30013263, inse Safety Th Hamess Required GREY-25m P500 Export N-N Wiring Diagram Terminal Block Nash elemen 0000 ļ 0000 ر لار - MIY Vinse Elen 30013366 <mark>٥</mark>٣ inal Chemi inal Block 9000 - 319909 1000 - 319909 05 Description Drawing No. ¥a ₩ ₩ nse aid pump Drain pump YELLOW - 0.5mm² YELLOW - 0.5mm² PURPLE - 0.5mr avout REEN - 0.5mm Detergent PURPLE - D.S Schematic L General Notes matter set it property aned, <u>WHITE - 0.5mm³</u> WHITE - <u>0.5mm³</u> BLUE - 0.5mm³ BLUE - 0.5mm³ **BRN YLW - 1.0mm** a a a a μĿ 8 nformation or descriptive m confidential and copyright must not be disclosed, loar 1/0 8 ≈ 200 - 240 VAC ≈ must 4 od switch DOOR BLACK - 0.35mm ZSE PREMIUM MAIN BOARD HUG97 2 This drawing a out hereon are of CLASSEQ a RED-05mm⁴ N 76 76 RED-05mm **3**19 3**1**6 316 988 BUS RED - 05mm Classeq Ltd, Classeq House, Beacon Businer Park, Beacon Way, Stafford, ST18 0DG, United Kinodom KED-02mm mm60 - 039 8 6 N/1 CLASSEQ Ø Wash Pump 1 1 35mm **JSER INTERFACE** LUE - 0.5mm² BLACK - 0.35r BLACK - 0.35 - Engline -PURPLE -* **5**5 × 82 - 3ndene KEYPAD ***||**-2 2 2 2 -⊽ 55 AB 19 ∆-8 8 8 Pressure Sensor 2 Mains Fitter Pressure Sensor 1 Side Panel 2 Stud Rear Panel Stud Release Earth (PE) Earth (PE) Earth (PE) Front Panel (Earth (PE) Side Panel ıال ⊶∠∽∽ ഹ്പ 0 Sensor 1 Sensor 1 NTC Temperature Sensor 2 NTC A Rev Neg

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