



**Chefmaster Manual Fill Coffee Percolator
Instruction Manual**

Model

HEG495 – 15ltr Coffee Percolator

Thank you for purchasing your Chefmaster Coffee Percolator. To make full use of the product please read this manual carefully before using the product and keep it safe for future reference.

Safety Tips

- If you find any damage when the product is unpacked, contact your Chefmaster supplier within 24 hours of receipt of goods
- Always position on a flat stable surface
- Repairs should always be carried out by a qualified technician
- Do not overfill this product, keep water below the MAX level
- Do not switch this product on when it is empty
- Do not move this product when it contains hot liquid
- Do not use this product outside
- Do not carry when hot
- Always switch off and unplug the unit before cleaning
- Move by holding the handles
- Always store flat and do not store products on top of it
- If the power cord becomes damaged it must be replaced by a qualified technician
- This product is not designed to be used by persons with reduced physical or mental capabilities, lack of experience or knowledge, unless they are given suitable supervision, this includes children.

Pack Contents

- 1 x Chefmaster Twin Wall Manual Fill Coffee Percolator

Before Using For The First Time

- Clean the interior of coffee percolator with warm soapy water and rinse thoroughly. Fill to the maximum level, boil and discard the water. The unit is now ready for use.

Operation

- Remove all packaging including all protective plastic, from your Chefmaster Coffee Percolator
- Position on a flat surface
- Ensure that the coffee percolator is filled to at least half way and replace the lid and lock into position.
- Plug your Chefmaster Coffee Percolator into the mains and turn it on, the power light will come on
- Switch power 'ON' and the heating pilot lamp will illuminate.
- Once the water has reached the set temperature the heating light will go off and the keep warm light will illuminate.
- To serve water, place a suitable container beneath the tap
- Pull the tap towards you
- Move the tap to the closed position to stop water

Refilling:

- Ensure three cups of water remain in the tank, to prevent boil-dry protection activation.
- Disconnect the unit from electrical outlet.
- Unit may be hot to the touch, refill using a suitable jug/container.

Boil dry protection:

Your Chefmaster coffee percolator is protected by a thermal limiter with an automatic re-set function. If the water in the tank is boiled dry, this is activated, the appliance will turn itself off, although the lamp will remain illuminated. The appliance must be unplugged before it can be reset. To reset, wait until the appliance has cooled down, then power on the appliance again, check if the heating pilot light is on. If the pilot light is on, it indicates the unit has recovered to normal working condition; if the light is still off, unplug the cord and try to power on again.

Thermal cut-out:

The appliance is fitted with a thermal cut-out as a double safety protection. When the unit is boiled dry and the boil dry protection fails to work, the thermal cut-out will work, then the appliance stops working.

The cut out temperature is 220°C This thermal cut-out is a disposable part. When this part comes into effect, it will be broken and cannot be used again. A suitable qualified engineer will need to replace the thermal cut-out.

Cleaning & Maintenance

- Before cleaning disconnect the coffee percolator from the electricity supply.
- Use warm soapy water to clean the exterior
- DO NOT submerge the coffee percolator in water or use water sprays to clean it
- Always clean your Chefmaster Coffee Percolator daily

De-scaling

In hard water area's lime scale can build up, to de-scale the unit

- Add de-scaler and water to the coffee percolator as per the instructions on the de-scaler
- Clean the interior carefully with a soft brush
- Remove the water and de-scaler solution from the coffee percolator
- Fill with clean water and flush the boiler thoroughly to remove any residue
- The coffee percolator is now ready to use
- Chefmaster recommend that the coffee percolator is de-scaled every 3 months

FAILURE TO DE-SCALE THIS COFFEE PERCOLATOR MAY CAUSE DAMAGE, THIS IS NOT COVERED BY THE WARRANTY

Troubleshooting

Fault	Possible Cause	Solution
The power indicator light is not on	The unit is not switched on The plug or lead are damaged The fuse has blown	Check the unit is plugged in and switched on Contact your Chefmaster distributor Replace the fuse
There is leak from the tap	Loose tap	Tighten the tap handle
The unit is on, water is not heating	Thermostat is too low The heating element has failed	Adjust thermostat Contact your Chefmaster distributor

Transportation and Storage

Please handle your coffee percolator with care to prevent any damage to the unit and internal parts. The coffee percolator should be stored somewhere which is ventilation and non-corrosive gas. Do not store any flammable objects near the equipment.

Technical Information

Model No.	Capacity	Power	Voltage
HEG495	15ltr	1.6Kw	220V~240V 50/60Hz

- Chefmaster coffee percolators are supplied with a 3 pin plug and lead with a 13 amp fuse
- Appliance must be earthed
- If in doubt contact a qualified electrician or your Chefmaster distributor

Disposal



Under WEEE regulations this product must not be disposed of as household waste. To prevent damage to the environment and humans this product must be disposed of in an approved and environmentally friendly recycling process. For more information on how to dispose of this correctly please contact your Chefmaster distributor or local authority responsible for waste disposal.

Compliance



All Chefmaster parts and products have undergone a stringent testing process to ensure that comply with all European standards and specifications.

All Chefmaster products carry the CE approval symbol.